

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION //

No. Reg(IT)(SA)/2024/1397

Jabalpur, Dated:23.09.2024

Sub:- Clarifications /reply of pre-bid meeting dated: 09th September, 2024 regarding the “Supply, Installation, Commissioning, Maintenance and Rate Contract of Video Conferencing Equipments, Document Visualizer, Projectors, Cameras, Speakers & Mike and Display Panels for the District Courts in the State of Madhya Pradesh” with reference to tender no. Reg(IT)(SA)/2024/1239, dated: 21.08.2024.

Ref: - Pre-Bid Meeting dated: 09th September, 2024.

Reply / clarification to the pre-bid queries

On the basis of queries submitted by the bidders, the detailed reply /clarifications are prepared and the same is enumerated as per details given below for all prospective bidders:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarifications	Query of the bidders / Remarks of the bidders	Reply / clarifications to the query /Remarks by the High Court.
1. M/s BenQ India Pvt. Ltd.				
1	Page No.36 Spec No.6	Zoom Manual Zoom(x1.2x) % or better	Please change to 1.1X enabling us to comply	No change.
2	Page No.36 Spec No.7	Throw Ratio 1.37:1 to 1.80:1 or better	Please change to 1.49 ~ 1.164	No change.
3	Page No.36 Spec No. 10	Minimum Life of Projection Lamp 5,000 Hours (In Normal Mode)	Should be increased to 30000 Hours with Laser Technology as lamp technology is now outdated. Display quality will be also being improved drastically through Laser technology.	The vendor can quote higher side.

4	Page No.37 Spec No.13	Ports HDMI with MHL support, HDMI Port / DP port / DVI Port, Audio In, Audio Out, Video In, Analog RGB In, Analog RGB Out and Storage Media Port (USB - Type A)	Please remove HDMI with MHL support as it is not available in all OEMS & outdated. OEMs are now providing 'C' port in projector for projection from mobile. Video in should also be removed as HDMI is already mentioned for better clarity.	Yes changed to Ports viz:- HDMI Port / DP port , Audio In, Audio Out, Analog RGB In, USB port Type A /Type C or better.
5	Page No.37 Spec No.14	Connectivity LAN, WiFi (inbuilt / external)	Please remove wired LAN as Wi-Fi LAN is already mentioned.	No change.
6		SUGGESTIONS:-	We suggest adding built in Android system in projector which provide access to third party apps.	The vendor can quote higher side.
			We suggest to add Wireless Projection with Any Device	The vendor can quote higher side.
			We suggest to add Built-in Web Browser to run projector without laptop/PC	The vendor can quote higher side.
			We suggest to add Inbuilt memory of 16GB 2G RAM in projector for storage of any downloaded files.	The vendor can quote higher side.
			We also suggest procuring laser based projector instead of lamp based projector for better light source life of 30000 Hrs & better clarity. Built in Android functionality & web browser should be there to work without a laptop/PC.	The vendor can quote higher side.
2. M/s Genius Presentation Private Limited				
1	Section – VII 7. Technical Specifications: (iii) Page No. 32	Enclose all product catalogues and technical brochures of the products / items along with Manufacturer Authorization Form (MAF) addressed to the "Registrar General, High Court of Madhya Pradesh", Jabalpur (M.P.)	In tender documents it is mentioned that MAF requires, but for which product you require the MAF. We can only see the required MAF in All in One PC. Please clarify for which products in this tender you require the MAF.	For all quoted products the MAF and back-to-back support letter is required from the OEM.
2	Section – II Instructions To Bidders: 2.22 Page No. 16	The Government of India had amended the General Financial Rules 2017 to enable the imposition of restrictions under	In Tender documents Land border clause is mentioned for bidders. In this regard we would like to ask from you that whether the same clause is applicable for OEM as well. Kindly confirm	As per GFR rules and guidelines.

		Rule 144(xi) on bidders from countries which share a land border with India on grounds of defense of India, or matters directly or indirectly related thereto including national security. The bidder has to submit proper documents in this regards as per the policy		
3	Section – VII 7. Technical Specifications: “Specification – A” B. Page No. 33	USB Based PTZ Web Camera for Desktop Based VC System BIS certificate for PTZ Web Camera as per Ministry of Home Affairs, Govt. of India is mandatory	As per tender documents it is mentioned that BIS certificate for PTZ Web Camera as per Ministry of Home Affairs, Govt. of India is mandatory. In this regard we would like to inform you that MHA has not issued any guidelines on PTZ web camera, the guidelines are for CCTV camera only. So only BIS applicable for the required camera. No MHA guidelines are applicable on the same. We request you to kindly replace the clause with mentioning only BIS is applicable on PTZ Web Camera and remove MHA guidelines clause from the same.	Yes changed BIS is applicable on PTZ Web Camera.
4	Section – VII 7. Technical Specifications: “Specification – G” Page No. 40	VGA Splitter of having ISO & ISI Certificate	In Tender documents it is mentioned that ISI Certificate is required. In this regard we would like to inform you that ISI is not applicable on VGA Splitter. It is applicable on electric goods only. Moreover, ISO also required for the same product. In this regard we would like to inform you that ISO is applicable for companies instead of products. So please remove ISO & ISI from the same product.	Yes changed to HDMI Splitter. The vendor has to quote good quality make HDMI splitter.
5	Section – II Instructions To Bidders: 2.15.1 (i) Page No. 11	Average Annual Financial turnover of the bidder during last 3 financial years, ending 31st March of previous financial year i.e. 2023-24	1. We hereby inform you that we are complying with the turnover clause mention in the bid but our Financial Statements for the FY 2023-24 is not ready yet by the CA as the financial year ended recently. So, we request you to	Yes accepted.

		should be at least Rs. 05 Crore.	kindly allow us to submit the financial statements for 3 years ending on FY 2022-2023 so that we can participate in the bid.	
	Form: PQ-2 Bidder's Annual Turnover Page No. 43			
6	Section – IV General Conditions Of The Contract (GCC): 4.2.1 Page No. 19	The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to 05% of the Contract Value initially valid for a period of 36 months within 30 days from the date of issue of Letter of Award / acceptance. For remaining 24 months Bidder will submit fresh BG before expiry of the initial BG.	In tender documents BG requires for 3 years and warranty requires for 5 years. As per general tender norms BG is valid till the warranty terms. In this regard we would like to ask from you if there are any changes required in warranty terms or BG terms. If Yes, then kindly modify the same	The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to 05% of the Contract Value valid for a period of 60 months within 30 days from the date of issue of Letter of Award / acceptance.
	Section – IV General Conditions Of The Contract (GCC): 4.4 WARRANTY Page No. 20	The Bidder is required to provide on-site comprehensive warranty valid for 60 months for all supplied hardware items from the date of installation. The bidder shall quote for comprehensive On-Site warranty and support for FIVE years		
	Section – IV General Conditions Of The Contract (Gcc): 6.5	The contractor will be required to maintain the installed systems for the period of FIVE years after the taking-		

	Comprehensive Warranty Page No. 29	over certificate / installation certificate.		
7	"Specification – A" Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)" A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 5	Built-in Frequency response for microphone. 150 Hz to 6.5 kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes accepted.
8	"Specification – A" Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)" A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 6	Speaker output frequency 100Hz to 7.5KHz or above	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes corrected / changed.
9	"Specification – A" Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)" B. USB Based PTZ Web Camera for Desktop Based VC System Page : 33, Point 4	Optical zoom 3 X or More	Request you to make it Digital zoom of 2x	No change.
10	"Specification – E" Speaker and Mike for e-Sewa Kendra Page 38 Point : 6	Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes corrected.

11	“Specification – E” Speaker and Mike for e-Sewa Kendra Page 38 Point : 7	Speaker output frequency 100Hz to 7.5kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes corrected.
12	“Specification – E” Speaker and Mike for e-Sewa Kendra Page 38 Point :8	3.5 mm port to connect external head set Yes	To be deleted as 3.5 mm jack is not required when we have Bluetooth i.e. wireless pairing option available in the device	3.5 mm jack is made optional.
3. M/s HP				
A. “Specification –A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 To 5)				
1	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5) /Page no 32/Point no 2	Pickup range: Up to 4 meters	Requesting a minor change for a wider participation in the RFP, as the device will be used with desktop So, requesting to change the clause to up to 2 meters or above	No change.
2	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5) /Page no 32/Point no 7	Battery Backup:- Minimum 60 minutes	Requesting to changes as minimum 20 hour	No change. The vendor can quote higher side.
3	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5) /Page no 32	Microphone:- Three-microphone array support to capture audio perfectly	Requesting to add the Point	No change. The vendor can quote higher side.
4	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr.	Management software: - OEM shall have software where user can update the latest firmware’s, logs, change the settings and user can	Requesting to add the Point	No change. The vendor can quote higher side.

	No. 1 to 5) /Page no 32	freely download from OEM website.		
5	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5) /Page no 32	Certifications- Device shall be certified from Microsoft Teams and Zoom.	Requesting to add the Point	No change. The vendor can quote higher side.
B. USB Based PTZ Web Camera for Desktop Based VC System				
1	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32/Point no 2	Rear Webcam Resolution:- minimum 5 MP or above	Requesting to change it to 4MP or better	No change. The vendor can quote higher side.
2	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32//Point no 3	Digital zoom:- 2 x OR more	Requesting to change it to 4x Digital or better	No change. The vendor can quote higher side.
3	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32//Point no 3	Optical zoom:- 3 X or More	These specifications are proprietary to Single OEM, Kindly remove the clause.	No change.
4	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32//Point no 6	Remote:- Yes	Requesting to remove this clause as user is going to use the camera in Desktop based VC.	No change.
5	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32/Point no	Video encoding:- H.264 UVC 1.1 AVC Support or above	Requesting to modify this clause for wider participation in the RFP. Change request:- UVC 1.1 or above support.	Yes changed to Video encoding: - H.264 UVC 1.1 Support or above or better.

	7			
6	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32/Point no 8	Audio Jack:- 3.5mm or above	Requesting to modify this clause for wider participation in the RFP. Change request:- 3.5mm/USB for headset support	Yes changed.
7	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32/Point no 9	Certifications:- BIS certificate for PTZ Web Camera as per Ministry of Home Affairs, Govt. of India is mandatory	Requesting to modify this clause for wider participation in the RFP. Change request:- BIS certification and Device shall be certified from Microsoft Teams and Zoom.	Already clarified above.
8	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32	Camera Features- Low-light compensation, Precise camera view	Requesting to add the Point	The vendor can quote higher side.
9	USB Based PTZ Web Camera for Desktop Based VC System/Page no 32	Management software - OEM shall have software where user can update the latest firmware's, logs, change the settings and user can freely download from OEM website.	Requesting to add the Point	The vendor can quote higher side.
"SPECIFICATION – C" Cameras for e-Sewa Kendra				
1	"SPECIFICATION – C" Cameras for e-Sewa Kendra/Page 36/Point no 1	Video Capture Resolution:- 720p / 30 fps	Requesting to change it to Full HD1080p / 30fps	Yes changed to 1080 p / 30 fps
2	"SPECIFICATION – C" Cameras for e-Sewa Kendra/Page 36/Point 2	Digital zoom:- 2 X or more	Requesting to change it to 4x Digital or better	No change. The vendor can quote higher side.
3	"SPECIFICATION – C" Cameras for e-Sewa Kendra/Page	Remote:- Yes	These are webcams and generally webcam are used for desktop based Video Conferencing so requesting to remove this clause for wider participation	Yes changed / Not required.

	36/Point 4			
4	“SPECIFICATION – C” Cameras for e-Sewa Kendra/Page 36	Camera Features:- Low-light compensation, Precise camera view	Requesting to add the Point	No change. The vendor can quote higher side.
5	“SPECIFICATION – C” Cameras for e-Sewa Kendra/Page 36	Certification: - Device shall be certified from Microsoft Teams and Zoom.	Requesting to add the Point	No change.
6	“SPECIFICATION – C” Cameras for e-Sewa Kendra/Page 36	Management software: - OEM shall have software where user can update the latest firmwares, logs, change the settings and user can freely download from OEM website.	Requesting to add the Point	No change. The vendor can quote higher side.
“SPECIFICATION – E” Speaker and Mike for e-Sewa Kendra				
1	“Specification – E” Speaker and Mike for e-Sewa Kendra /Page no 37/Point no 2	Pickup range:- Up to 4 meters	Requesting a minor change for a wider participation in the RFP, as the device will be used with desktop So, requesting to change the clause as:- Up to 2 meters or above	Yes changed.
2	“Specification – E” Speaker and Mike for e-Sewa Kendra /Page no 38/Point no 8	3.5mm port to connect external head set: Yes	Requesting to modify this clause for wider participation in the RFP. Change request:- 3.5mm/USB for headset support	Yes changed to 3.5mm/USB / Bluetooth for headset support.
3	“Specification – E” Speaker and Mike for e-Sewa Kendra /Page no 38	Microphone: - Three-microphone array support to capture audio perfectly.	Requesting to add the Point	No change. The vendor can quote higher side.
4	“Specification – E” Speaker and Mike for e-Sewa Kendra /Page no 38	Management software: - OEM shall have software where user can update the latest firmware's, logs, change the settings and user can freely download from OEM website.	Requesting to add the Point	No change. The vendor can quote higher side.
5	“Specification – E” Speaker	Battery Backup:- Minimum 20 Hours	Requesting to add the Point	No change. The vendor can

	and Mike for e-Sewa Kendra /Page no 38			quote higher side.
6	“Specification – E” Speaker and Mike for e-Sewa Kendra /Page no 38	Certifications: - Device shall be certified from Microsoft Teams and Zoom.	Requesting to add the Point	No change. The vendor can quote higher side.
4. M/s LG Electronics India Private Limited				
1	Display Monitors (outside the court rooms):2.Supported native Resolution	FHD(1920x1080)	Request to change from FHD to UHD (3840x2160), most of the leading OEM stopped FD Production and move for UHD resolution only.	Yes changed.
2	Display Monitors (outside the court rooms):8: Brightness	350 nits or more	300 nits or more, (for smaller size 300 nits is sufficient)	No change. The vendor can quote higher side.
3	Additional Point	-	OEM should have Registered Direct Service center in Jabalpur to manage service at Local level with Toll free Number & Manufacturing setup in India. Manufacturer should have registered & actively working in MP from last 5 Years (Registration copy required as proof).	Yes changed as OEM should have Registered Direct Service center in the State of Madhya Pradesh to manage service at Local level as per SLA as per the tender.
5. M/s Logitech Electronics India Pvt Ltd.				
1	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)" A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 5	Built-in Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes corrected / changed
2	“Specification – A” Desktop Based Video Conferencing	Speaker output frequency 100Hz to 7.5KHz or above	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes corrected / changed.

	System (As A Package Sr. No. 1 to 5)" A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 6			
3	"Specification –A" Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)" B. USB Based PTZ Web Camera for Desktop Based VC System Page : 33, Point 4	Optical zoom 3 X or More	Request you to make it Digital zoom of 2x	No change.
4	"Specification – E" Speaker and Mike for e-Sewa Kendra Page 38 Point : 6	Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes corrected / changed.
5	"Specification – E" Speaker and Mike for e-Sewa Kendra Page 38 Point : 7	Speaker output frequency 100Hz to 7.5kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes corrected / changed.
6	"Specification – E" Speaker and Mike for e-Sewa Kendra Page 38 Point :8	3.5 mm port to connect external head set - Yes	To be deleted as 3.5 mm jack is not required when we have Bluetooth i.e. wireless pairing option available in the device	Already clarified above.

6. M/s Perfect World Computers

A. USB Based Microphones cum Speaker with Built-in-Echo Canceller

1	Section-VII/Clause-7/Page-32	Type of device USB based Plug and Play		
2		Pickup range Up to 4 meters	Kindly Change As "Up to 6 meters"	No change.
3		Mode of communication Full duplex		

4		Interface - On/off button, Volume control button, answer button, mute/un-mute button Echo and Noise cancellation		
5		Built-in Frequency response for microphone - 150 Hz to 6.5 kHz	Kindly Change As " 100 Hz to 22 kHz Justifications - Adjusting the value will ensure that the product achieves the desired pickup capability with optimal efficiency and clarity.	The vendor can quote higher side.
6		Speaker output frequency - 100Hz to 7.5KHz or above	Kindly Change As " 100 Hz to 22 kHz Justifications - Changing the value will ensure that the product will have the required Audio Output capability with respect to the asked pickup range i.e. 4 Meter and more.	The vendor can quote higher side.
7		Battery Backup - Minimum 60 minutes	Remove Justifications - The Device which comes with the battery, it also includes the Bluetooth as without the wireless/ Bluetooth connectivity, battery is of no use, hence requesting you to kindly remove the battery back or include the Bluetooth option in case of battery backup. This will also allow us to connect device wirelessly.	Already clarified.
8		Certificate - NA	CE, FCC RoHS and CB Justifications - Certification of the product will help you to get a good quality and certified product, these certifications are very common in case of Electronic devices.	BIS,CE, FCC and RoHS.
B. USB Based PTZ Web Camera for Desktop Based VC System				
1	Section-VII/Clause-7/Page-32	Video Capture Resolution - 1080p		
2		Rear Webcam Resolution - minimum 5 MP or above	minimum 2.0 MP or above Justifications - AS Majority of the OEM's are having 2.0 Megapixel Lens in the PTZ camera as they offer better Optical zoom, moreover 5 MP or above camera's with majority OEM's offers 4K Resolution, Hence requesting you to change the 5 MP to 2.0 MP or	No change.

			higher, or we would request in case of 5MP or higher please make changes in the above parameter of resolution from 1080p to 4K.	
3		Digital zoom - 2 x OR more	12X or better Justifications - To Ensure better picture quality during conference and better zooming we recommend making changes, this specification also leaning towards one single OEM.	The vendor can quote higher side.
4		Optical zoom - 3 X or More	8X or better Justifications - To Ensure better picture quality during conference and better zooming we recommend making changes, this specification also leaning towards one single OEM.	The vendor can quote higher side.
5		Ports Supported - USB		
6		Remote - Yes		
7		Video encoding - H.264 UVC 1.1 AVC Support or above		
8		Audio Jack - 3.5mm or above		
9		Certifications - NA	BIS, CE, FCC and RoHS Justifications - Kindly request you to change as "BIS certificate for PTZ Web Camera as per Ministry of Home Affairs, Govt. of India is mandatory along with CE, FCC, ROHS.	Yes added BIS,CE, FCC and RoHS
Specification- B - Document Visualizer for e-Sewa Kendra				
1	Section-VII/Clause-7/Page-35 & 36	Output Resolution - FHD(1920x1080) or Higher		
2		Frame Rate - 30 fps or More		
3		Total Pixels - 8 Megapixels or More		
4		Zoom - 10 X digital zoom or more	5X Optical and 4X Digital Justifications - Requesting you to specify optical and digital both zoom as the optical zoom provide the better image quality in case of zooming any text.	Quote as per the tender document.
5		Focus - Auto / Manual		

6		Output Connectivity - HDMI port / VGA		
7		Touch Panel for source change - Yes		
8		Document format support - PDF, Word documents (docx, odt), plain text files, spreadsheets, presentations, and images	Please Remove Justifications - These specification and features are of Document scanner not for the Document Visualizer, Document Visualizer can only provide raw image to any application and later the application can take care of these features. Hence Requesting you to please remove this point.	Quote as per the tender document.
9		Page Navigator - Allow to navigate through the document easily, such as by scrolling, panning, or zooming etc.	Please Remove Justifications - These specification and features are of Document scanner not for the Document Visualizer, Document Visualizer can only provide raw image to any application and later the application can take care of these features. Hence Requesting you to please remove this point.	Quote as per the tender document.
10		Metadata Display - Metadata, such as title, author, creation date, and last modified date	Please Remove Justifications - These specification and features are of Document scanner not for the Document Visualizer, Document Visualizer can only provide raw image to any application and later the application can take care of these features. Hence Requesting you to please remove this point.	Quote as per the tender document.
11		Search and Filtering - Search for specific keywords or phrases within the document. Advanced filtering options, such as filtering by date, author, or other metadata fields.	Please Remove Justifications - These specification and features are of Document scanner not for the Document Visualizer, Document Visualizer can only provide raw image to any application and later the application can take care of these features. Hence Requesting you to please remove this point.	Quote as per the tender document.
12		Document Zooming - Yes		
13		Document Sharing - Yes	Please Remove Justifications - These specification and features are of Document scanner not for the Document	Quote as per the tender document.

			Visualizer, Document Visualizer can only provide raw image to any application and later the application can take care of these features. Hence Requesting you to please remove this point.	
14		Versioning - Yes	Please Remove. Justifications - These specification and features are of Document scanner not for the Document Visualizer, Document Visualizer can only provide raw image to any application and later the application can take care of these features. Hence Requesting you to please remove this point.	Quantity as per the document.
Section-C - Cameras for e-Sewa Kendra				
1	Section-VII/Clause-7/Page- 36	Video Capture Resolution - 720p / 30 fps	1080p	Yes change to 1080p / 30fps or better.
2		Digital zoom - 2 X or more		
3		Ports Supported - USB		
4		Remote - Yes		Not required.
5		Comprehensive On Site Warranty - Five (5) Years		
6		Certifications - NA	BIS, CE, FCC and RoHS Justification - Kindly request you to change as "BIS certificate for PTZ Web Camera as per Ministry of Home Affairs, Govt. of India is mandatory along with CE, FCC, ROHS.	Already clarified.
Specification-E - Speaker and Mike for e-Sewa Kendra				
1	Section-VII/Clause-7/Page-37 & 38	Type of device - USB based Plug and Play		
2		Pickup range - Up to 4 meters		
3		Mode of communication - Full duplex		
4		Interface - On/Off Button, Volume control button, answer button, mute/ unmute button		
5		Echo and Noise cancel		

		ellation -Built-in		
6		Frequency response for microphone - 150 Hz to 6.5 kHz	Kindly Change As "100 Hz to 22 kHz Justification - Adjusting the value will ensure that the product achieves the desired pickup capability with optimal efficiency and clarity.	Already clarified.
7		Speaker output frequency - 100Hz to 7.5kHz	Kindly Change As "100 Hz to 22 kHz. Justification - Changing the value will ensure that the product will have the required Audio Output capability with respect to the asked pickup range i.e. 4 Meter and more.	Already clarified.
8		3.5 mm port to connect external head set - Yes	Please remove Justification - As E-Seva kendra would be using it for maximum 3 to 4 people, and for better participation we would request you to please remove this point.	Already clarified above. 3.5 mm port /USB / Bluetooth.
9		Bluetooth - Yes	Justification - The Device which comes with the battery, it also includes the Bluetooth as without the wireless/ Bluetooth connectivity, battery is of no use, hence requesting you to kindly remove the Bluetooth or include the battery back option in case of Bluetooth. This will also allow us to connect device wirelessly.	Already clarified above.
10		Certifications - NA	BIS, CE, FCC and RoHS Justification - Kindly request you to change as " BIS certificate for any Sort of wireless connectivity which should also include FCC certificate with test report as per Ministry of Home Affairs, Govt. of India is mandatory along with CE, ROHS certificate.	Already clarified above. (BIS, CE, FCC and RoHS).

7. M/s Samsung India Electronics

1	Specification-F/ Page No. 39	FHD (1920 x1080)	Request to change this to UHD (3840x2160)	Yes changed.
2	To be Added in Page No. 33/34 & Page No. 39	To be Added in 49" & 42" Display Category	Request to add Certifications like IP5X (dust protection) & UL (electronic safety)	Yes added.
3	To be Added in Page No. 33/34 & Page No. 39	To be Added in 49" & 42" Display Category	Request to add Native Contrast Ratio - 3000:1 or higher	Yes added.

4	To be Added in Page No. 33/34 & Page No. 39	To be Added in 49" & 42" Display Category	Request to add Power Consumption for 49": 140 Watt or lesser & 42": 125 Watt or lesser.	The vendor can quote their power consumption as per standard guidelines.
5	To be Added in Page No. 33/34 & Page No. 39	To be Added in 49" & 42" Display Category	Request to mention the OS of the Display OEM & should be owned by Display OEM for avoiding any improper usage of display in court premises- Display must have a secured operating system & have safety features like port lock.	The vendor can quote their OS.
6	To be Added in Page No. 33/34 & Page No. 39	To be Added in 49" & 42" Display Category	Request to Add Energy Star Certificate 8.0 and Above.	Yes added.
7	To be Added in Page No. 33/34 & Page No. 39	To be Added in 49" & 42" Display Category	Request to add EPEAT (Electronic Product Environmental Assessment Tool) certificate.	Yes added.
8	Specifications-G/ Page No. 39	Connectivity: HDMI/VGA, DVI	Request to add Display Port (DP) instead of DVI as DVI is EOL technology.	Yes changed to HDMI port / DP port.
9	To be added in Page No. 39	To be added in Extra Monitor Category	Power Consumption: 25W or lesser.	The vendor can quote their power consumption.
10	Specification-G/ Page No. 38	23" or higher	Request to change this to 27" (1920*1080)	Yes 23" is changed to 27" (1920X1080) or better.
11	Specification-G/ Page No. 38	Port Connectivity : HDMI/VGA, DVI	Request to add Display Port(DP) instead of DVI as DVI is EOL technology like: HDMI/VGA,DP	Yes changed to HDMI port / VGA port / DP port.
12	Specification-G/ Page No. 38	To be added in Extra Monitor Category	Request to add Panel Type : IPS and Brightness : 250 cd/m ² and Contrast Ratio (Static) : 1000: 1 (Typical)	Yes added.
13	Specification-G/ Page No. 38	To be added in Extra Monitor Category	Request to add Frame rate Ratio : 100HZ	The vendor can specify the frame ration rate.
14	Specification-G/ Page No. 38	To be added in Extra Monitor Category	Request to add Color support : Max 16.7M & Color Gamut (NTSC) : 72 % (CIE 1931)	Not required the vendor can quote higher side.
15	Specification-G/ Page No. 38	To be added in Extra Monitor Category	Request to add Power Consumption : 25W or lesser	Not required.

16	Specification-G/ Page No. 38	To be added in Extra Monitor Category	Request to add Eye Saver Mode & Flicker Free Technology	The vendor can quote higher side.
17	Specification-G/ Page No. 38	To be added in Extra Monitor Category	Request to add Display Position Adjustment, Tilt Angle : Tilt - 2.0°(±2.0°)~22.0°(±2.0°)	The vendor can quote accordingly.
8. M/s Tekno Solutions Pvt. Ltd				
“SPECIFICATION –A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5) – A. USB Based Microphones cum Speaker with Built-in-Echo Canceller				
1	Section No.-VII / Clause No.-7 / Page No.-32 / Point No.-5 in Technical Specifications	Built-in Frequency response for microphone: - 150 Hz to 6.5 kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes changed.
2	Section No.-VII / Clause No.-7 / Page No.-32 / Point No.-6 in Technical Specifications	Speaker output frequency: 100Hz to 7.5KHz or above	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Yes changed.
“SPECIFICATION –A” DESKTOP BASED VIDEO CONFERENCING SYSTEM (AS A PACKAGE SR. NO. 1 to 5) – B. USB Based PTZ Web Camera for Desktop Based VC System				
1	Section No.-VII / Clause No.-7 / Page No.-32 / Point No.-4 in Technical Specifications	Optical zoom: 3 X or More	Request you to make it Digital zoom of 2x	Quote as per tender document. No change.
“SPECIFICATION-B” DOCUMENT VISUALIZER FOR E-SEWA KENDRA				
1	Section No.-VII / Clause No.-7 / Page No.-35 / Point No.-3 in Technical Specifications	Total Pixels: 8 Megapixels or More	2MP Pixels (1920 x 1080) Full HD resolution having 2MP pixels	Quote as per tender document.
2	Section No.-VII / Clause No.-7 / Page No.-35 / Point No.-8 in Technical Specifications	Document format support: PDF, Word documents (docx, odt), plain text files, spreadsheets, presentations, and images	System dependent: Need Clarity Document camera is an output device and no role on document type	Quote as per tender document.
3	Section No.-VII / Clause No.-7 / Page No.-36 / Point No.-9 in Technical	Page Navigator: Allow to navigate through the document easily, such as by scrolling , panning, or	System dependent: Need Clarity Document camera is an output device and no role on page navigation	Quote as per tender document.

	Specifications	zooming etc.		
4	Section No.-VII / Clause No.-7 / Page No.-36 / Point No.-10 in Technical Specifications	Metadata Display: Metadata, such as title, author, creation date and last modified date	System dependent: Need Clarity Document camera is an output device and no role on meta data display	Quote as per tender document.
5	Section No.-VII / Clause No.-7 / Page No.-36 / Point No.-11 in Technical Specifications	Search and Filtering: Search for specific keywords or phrases within the document Advanced filtering options, such as filtering by date, author, or other metadata fields.	System dependent: Need Clarity Document camera is an output device and no role on search and filter data	Quote as per tender document.
"SPECIFICATION-D" PROJECTORS ALONG WITH SCREEN				
1	Section No.-VII / Clause No.-7 / Page No.-36 / Point No.-6 in Technical Specifications	Zoom: Manual Zoom(x1.2x) % or better	Request to change Zoom 1.1x	Already clarified.
"SPECIFICATION – E" SPEAKER AND MIKE FOR E-SEWA KENDRA				
1	Section No.-VII / Clause No.-7 / Page No.-37 / Point No.-6 in Technical Specifications	Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Already clarified.
2	Section No.-VII / Clause No.-7 / Page No.-37 / Point No.-7 in Technical Specifications	Speaker output frequency 100Hz to 7.5kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Already clarified.
3	Section No.-VII / Clause No.-7 / Page No.-38 / Point No.-8 in Technical Specifications	3.5 mm port to connect external head set Yes	To be deleted as 3.5 mm jack is not required when we have Bluetooth i.e. wireless pairing option available in the device	Already clarified.
"SPECIFICATION-F" DISPLAY MONITOR (OUTSIDE THE COURT ROOM)				
1	Section No.-VII / Clause No.-7 / Page No.-38 / Point No.-2 in Technical Specifications	Support Native Resolution: FHD (1920 X 1080)	Request to change from FHD to UHD (3840 X 2160), most of the leading OEM stopped FD and move for UHD resolution only.	Already clarified.
2	Section No.-VII / Clause No.-7	Frequency response for microphone	300 nits or more, (for smaller size 300 nits is sufficient))	Already clarified. Not change.

	/ Page No.-38 / Point No.-8 in Technical Specifications	150 Hz to 6.5 kHz. (as per RFP – The term is Brightness)		
9. M/s Atishay				
1.	Section No. 2.15.2 (ii) Page No. 10	<p>Experience in Supply, Installation, commissioning, Maintenance of Video Conferencing Equipment's, Servers, Desktop Computers, Printers, UPS systems during last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following:</p> <p>-</p> <p>(a) Three similar completed work costing not less than the amount equal to 40% of the estimated cost. OR</p> <p>(b) Two similar completed work costing not less than the amount equal to 50% of the estimated cost. OR</p> <p>(c) One similar completed work costing not less than the amount equal to 80% of the estimated cost.</p> <p>Similar works means: Supply, installation and System Integration of Servers /Computers /Printers /UPS systems and other related IT</p>	<p>Bidder/OEM Experience in Supply, Installation, commissioning, Maintenance of Video Conferencing Equipments, Servers, Desktop Computers, Printers, UPS systems during last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following: -</p> <p>(a) Three similar completed work costing not less than the amount equal to 40% of the estimated cost. OR</p> <p>(b) Two similar completed work costing not less than the amount equal to 50% of the estimated cost. OR</p> <p>(c) One similar completed work costing not less than the amount equal to 80% of the estimated cost.</p> <p>Similar works means: Supply, installation and System Integration of Servers /Computers /Printers /UPS systems and other related IT Equipments.</p> <p>Justification: The revised clause broadens the scope to include all relevant suppliers and integrators who have demonstrated expertise in the supply and installation of key IT systems such as servers, computers, printers, and UPS systems, thereby promoting a fairer and more competitive tendering process.</p>	No change.

		Equipment's.		
10. M/s Logitech Electronics India Pvt. Ltd.				
1	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)” A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 5	Built-in Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker.	Already clarified.
2	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)” A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 6	Speaker output frequency 100Hz to 7.5KHz or above	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker or make speaker frequency (140Hz to 7.5 KHz)	Already clarified (Change).
3	“Specification – A” Desktop Based Video Conferencing System (As A Package Sr. No. 1 to 5)” A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page: 33, Point 6 B. USB Based PTZ Web Camera for Desktop		Additional Point : Nowadays integrated system are readily available in the market with the same specification and functionality including PTZ, Remote, microphone with speaker and power backup, hence we request you to merge ITEM "A" & "B"	Quote as per the tender.

	Based VC System			
4	“Specification – E” Speaker and Mike for e-Sewa Kendra Page 38 Point : 6	Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker.	Already clarified.
5	“Specification – E” Speaker and Mike for e-Sewa Kendra Page 38 Point : 7	Speaker output frequency 100Hz to 7.5kHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker or make speaker frequency (140Hz to 7.5 Khz)	Already clarified.
6	“Specification – E” Speaker and Mike for e-Sewa Kendra Page 38 Point :8	3.5 mm port to connect external head set Yes	To be deleted as 3.5 mm jack is not required when we have Bluetooth i.e. wireless pairing option available in the device or wired in the computer via USB-A/C or 3.5mm jack.	Already clarified.
7	“Specification – E” Speaker and Mike for e-Sewa Kendra Page 38 Point :8 “Specification – C” Cameras for e-Sewa Kendra		Additional Point : Nowadays integrated system are readily available in the market with the same specification and functionality including PTZ, Remote, microphone with speaker and power backup, hence we request you to merge ITEM "C" & "E"	No change. Quote as per the tender.
11. M/s Avcom Infotech Pvt. Ltd.				
1	Earnest Money Deposit (EMD):-Sub Clause 2.5.1 page 7	Earnest Money Deposit (EMD):-	We request honorable High Court to provide EMD Exemption to bidder having MSME certificate certified.	No change.
2	General Instructions To The Bidders Sub Point No. 2.20.3 Page 14	Successful bidder must ensure his establishment in India and in the State of Madhya Pradesh for post-installation services and support of the supplied equipments.	If in case Successful bidder does not have office in Madhya Pradesh, the same shall be shall be given time to establish the same.	Yes changed.
3	Payment Terms:- Sub	80% of total price against delivery of the	We request the Pro Rata basis payment terms be considered as	No change.

	Point 4.5.1.1 Page No 20	equipments at the site after submitting the duly verified delivery challan of the site / locations certified by the Office of District and Session Judge of District Courts.	we would do supply and installation at the same time to complete the Project.	
4	Time Schedule To Complete The Contract Sub Point 4.8.1	The successful bidder shall complete the assignment within 60 days from the date of issue of Letter of Acceptance / Letter of Intent.	We request honorable High Court to consider increasing the duration of the assignment as major OEM have a delivery schedule to 4-6 weeks for the material.	No change. Quote as per the tender document.
12. M/s Uniline India				
Specification – A UPS 1 KVA Line Interactive UPS				
1	Clause No. 9	Output Wave Type	Please consider only sine wave output as sine wave output protects system better	The bidder has to give best product.
2	Clause No. 6	Battery make	Exide or Qunta	Exide or Qunta or better.
3	Clause No. 6	Battery	open rack	Internal battery / external battery.
13. M/s Vertiv Energy Pvt. Ltd.				
Specification – A / E - UPS for VC System				
1	Page No. 35 Point No. 5	Backup Time - Minimum 60 minutes (42Ah 02 number of batteries of reputed make)	As per discussion during Pre Bid Meeting clarity for any of the below options will be highly appreciated for Battery Option 1: 42AH Battery inbuilt, 01 unit: this will help to maintain proper installation area as Battery will be inside the UPS cabinet and no open terminal will be visible. Option 2: 42AH Battery external, 01 unit. Option 3: 65AH Battery external, 01 unit battery to obtain more backup from Single Battery system.	The bidder can quote 02 number of batteries with 42 Ah batteries of reputed make OR 65 Ah battery of reputed make OR higher in order to provide minimum 60 minute backup time for complete VC system.
14. Glorich India Pvt. Ltd.				
1	RFP No. Reg(IT)(SA)/2 024/1239	S. No. 2 – Pickup range: Up to 4 meters.	Requesting a minor change for a wider participation in the RFP, as the device will be used with	Already clarified.

	Dated: 24-08-2024 (Section– VII /Page No. 33 of 50), S. No. A USB Based Microphones cumSpeaker with Built-in-EchoCancell er		desktop So, requesting to change the clause to upto2meters or above.	
2	RFP No. Reg(IT)(SA)/2024/1239Date d24-08-2024 (Section– VII/PageNo33 of50), S. No. A USB Based Microphones cumSpeaker withBuilt-in-EchoCancelle r	S No 5 - Built-in Frequency response for Microphone: 150Hz to 65kHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker.	Already clarified.
3	RFP No. Reg(IT)(SA)/2024/1239 Dated: 24-08-2024 (Section– VII /Page No.33 of 50), S. No. A USB Based Microphones cum Speaker with Built-in-Echo Cancellor	S No 6 – Speaker output frequency: 100Hz to 75KHz or above	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker.	Already clarified.
4	RFP No. Reg(IT)(SA)/2024/1239 Dated: 24-08-2024 (Section– VII /Page No 33 of	S No 2 – Rear Web cam Resolution : minimum 5MP or above	Requesting a minor change for a widerparticipationintheRFP,asthe devicewillbeused with desktop So, requesting to change the clause to upto 4 MP or above	No change.

	50), S. No. B USB Based PTZ Web Camera for Desktop Based VC System			
5	RFP No. Reg(IT)(SA)/2 024/1239 Dated: 24-08-2024 (Section – VII /Page No. 33 of 50), S.No. B USB Based PTZ Web Camera for Desktop Based VC System	S No 4 – Optical zoom: 3x or More	Request you to delete this specs as optical and digital zoom option availability in single camera is not generic, it restrict wider participation in the RFP	No change.
6	RFP No. Reg(IT)(SA)/2 024/1239 Dated: 24-08-2024 (Section– VII /Page No. 33 of 50), S. No. B USB Based PTZ Web Camera for Desktop Based VC System	S No 6 – Remote: Yes	Request you to delete this specs as user is going to use the camera in Desktop based VC, it restrict wider participation in the RFP	No change.
7	RFP No. Reg(IT)(SA)/2 024/1239 Dated: 24-08-2024 (Section– VII /Page No. 33 of 50), S. No. B USB Based PTZ	S No 7 – Video encoding: H264 UVC 11 AVC Support or above	Requesting to modify this clause for wider participation in the RFP Change request:- UVC 11 or above support.	Already clarified.

	Web Camera for Desktop Based VC System			
8	RFP No. Reg(IT)(SA)/2 024/1239 Dated: 24-08-2024 (Section-VII /Page No. 33 of 50), S. No. B USB Based PTZ Web Camera For Desktop Based VC System	S No8–AudioJack: 35mm or above	Requesting to modify this clause for wider participation in the RFP Change request:- 35mm /USB for headset support.	Already clarified.
9	RFP No. Reg(IT)(SA)/2 024/1239 Dated: 24-08-2024 (Section-VII /Page No. 37 of 50), SPECIFICATION – C: Cameras for e-Sewa Kendra	S No 4 – Remote:Yes	These are webcams and generally webcams are used for desktop based Video Conferencing So requesting to remove this clause for wider participation in this RFP.	Yes changed.
10	RFP No. Reg(IT)(SA)/2 024/1239 Dated: 24-08-2024 (Section-VII /Page No. 38 of 50), SPECIFICATION – E: Speaker and Mike for e-Sewa Kendra	S No 2 – Pickup range: Up to 4meters	Requesting a minor change for a wider participation in the RFP, as the device will be used with desktop So, requesting to change the clause as:- Up to 2meters or above	No change.

11	RFP No. Reg(IT)(SA)/2024/1239 Dated: 24-08-2024 (Section-VII /Page No. 38 of 50),SPECIFICATION-E: Speaker and Mike for e-Sewa Kendra	S No 6 –Frequency response for Microphone: 150Hzto65kHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker	Already clarified.
12	RFP No. Reg(IT)(SA)/2024/1239 Dated: 24-08-2024 (Section-VII/PageNo 38 of 50),SPECIFICATION-E: Speaker and Mike for e-Sewa Kendra	S No 7 - Speakeroutputfrequency: 100Hzto75KHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker	Already clarified.
13	RFP No. Reg(IT)(SA)/2024/1239 Dated: 24-08-2024 (Section-VII/Page No. 39 of 50),SPECIFICATION-E: Speaker and Mike for e-Sewa Kendra	S No 8 - 35 mm port to connect external headset: Yes	Requested to deleted as 35 mm jack is notrequired when we have Bluetooth option i.e. wireless pairing option available in thedevice	Already clarified.
15. M/s MDP Infra (India) Pvt. Ltd.				
1.	“SPECIFICATION –A” DESKTOP BASED VIDEO CONFERENCI	Built-in Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake , Request you to Interchange the frequency of Microphone and speaker	Already clarified.

	NG SYSTEM (AS A PACKAGE SR. NO. 1 to 5)" A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 5			
2.	SPECIFICATI ON –A" DESKTOP BASED VIDEO CONFERENCING SYSTEM (AS A PACKAGE SR. NO. 1 to 5)" A. USB Based Microphones cum Speaker with Built-in-Echo Canceller Page : 33, Point 6	Speaker output frequency 100Hz to 7.5KHz or above	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker.	Already clarified.
3.	SPECIFICATI ON – E" Speaker and Mike for e-Sewa Kendra Page 38 Point : 6	Frequency response for microphone 150 Hz to 6.5 kHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker	Already clarified.
4.	"SPECIFICATI ON – E" Speaker and Mike for e-Sewa Kendra Page 38 Point : 7	Speaker output frequency 100Hz to 7.5kHz	This is Typing mistake, Request you to Interchange the frequency of Microphone and speaker.	Already clarified.
5.	"SPECIFICATI ON – E" Speaker and Mike for e-Sewa Kendra Page 38 Point :8	3.5 mm port to connect external head set – Yes	To be deleted as 3.5 mm jack is not required when we have Bluetooth i.e. wireless pairing option available in the device	Already clarified.
6.	SPECIFICATI ON – E" Speaker and		Additional Point : Now days integrated system are readily available in the market with the	No change.

	Mike for e-Sewa Kendra Page 38 Point :8 "SPECIFICATION – C" Cameras for e-Sewa Kendra		same specification and functionality including PTZ, Remote, microphone with speaker and power backup, hence we request you to merge ITEM "C" & "E."	
7.	"SPECIFICATION – D" Projectors along with Screen Page no. 36 Point: 4	Brightness 3200 Lumens or more	Request to consider brightness minimum 4000 lumens or higher.	Yes accepted.
A. USB Based Microphones cum Speaker with Built-in-Echo Canceller				
2	Pickup range	Up to 4 meters	Up to 6 M	The vendor can quote higher side.
5	Built-in Frequency response for microphone	150 Hz to 6.5 kHz	100 Hz to 22 kHz	No change.
6	Speaker output frequency	100Hz to 7.5KHz or above	100 Hz to 22 kHz	No change.
7	Battery Backup	Minimum 60 minutes	Remove this row as device is needed to be with USB connection.	No change.
8	Certification (This row to be added)		CE, FCC RoHS and CB.	BIS, CE, FCC and RoHS.
B. USB Based PTZ Web Camera for Desktop Based VC System				
1	Video Capture Resolution	1080p	4K	The vendor can quote higher side.
2	Rear Webcam Resolution	minimum 5 MP or above	8MP or more	The vendor can quote higher side.
3	Digital zoom	2 x OR more	12x or more	The vendor can quote higher side.
4	Optical zoom	3 X or More	16x or more	The vendor can quote higher side.
9	Certifications	BIS certificate for PTZ Web Camera as per Ministry of Home Affairs, Govt. of India	BIS, CE, FCC and RoHS	BIS, CE, FCC and RoHS.

		mandatory		
C. Display Unit for VC System with HDMI Cable				
8	Brightness	350 nits or more	500nits or more	No change. The vendor can quote higher side.
11	Service Center	The OEM should have registered service centers in the state of Madhya Pradesh	Should have at least 25 service centers in Madhya Pradesh	The OEM should have registered service centers in the state of Madhya Pradesh at all major locations.
D. All in One PC				
4	Chipset	Suitable chipset for quoted processor with upgradable support	Q series chipset	Yes accepted.
5	Memory	16GB DDR-5 3200 MHz or higher expandable up to 32GB	Expandable up to 64gb	16GB DDR-5 4400 MHz or higher expandable up to 32GB.
E. UPS FOR VC SYSTEM				
5	Backup Time -	Minimum 60 minutes (42Ah 02 number of batteries of reputed make)	Internal battery for better management and usage – 65Ah. No need of 2* 42Ah for small load	Already clarified.
“SPECIFICATION – B” Document Visualizer for e-Sewa Kendra				
4	Zoom	10 X digital zoom or more	5x optical and 4x Digital	Quote as per tender.
8	Document support	PDF, Word documents (docx, odt), plain text files, spreadsheets, presentations, and images	Remove	Quote as per tender.
9	Page Navigator	Allow to navigate through the document easily, such as by scrolling, panning, or zooming etc.	Remove	Quote as per tender.
10	Metadata Display	Metadata, such as title, author, creation date, and last modified date	Remove	Quote as per tender.

11	Search and Filtering	Search for specific keywords or phrases within the document. Advanced filtering options, such as filtering by date, author, or other metadata fields.	Remove	Quote as per tender.
13	Document Sharing	Yes	Remove	Quote as per tender.
14	Versioning	Yes	Remove	Quote as per tender.
<u>“SPECIFICATION-C” - Cameras for e-Sewa Kendra</u>				
1	Video Capture Resolution	720p / 30 fps	1080p	Yes already changed.
6	Certifications (this row to be added)	NA	BIS, CE, FCC and RoHS.	Yes.
<u>SPECIFICATION- D” Projectors along with Screen</u>				
4	Brightness	3200 Lumens or more	3800 Lumens	Yes changed to 4000 Lumens or better.
<u>SCREEN</u>				
20	Type	MAP (Calendar) / Wall / Stand Mount (Tripod Type) with Matte white fabric with 120” (4:3) ratio or better	Only Stand Mount Tripod	Changed to stand mount tripod with matte white fabric with 120” (4:3) ratio or better.
<u>“SPECIFICATION – E” Speaker and Mike for e-Sewa Kendra</u>				
6	Frequency response microphone	150 Hz to 6.5 kHz	100Hz to 22kHz	Already clarified.
7	Speaker out frequency	100Hz to 7.5kHz	100Hz to 22kHz	Already clarified.
8	3.5 mm port to connect external head set	Yes	Please Remove	Already clarified.
10	Battery Backup	60Mins	This row to be added	Already clarified.
<u>“SPECIFICATION – F” Display Monitors (outside the court rooms)</u>				
1	Display Size (diagonally)	42” (As per requirement)	43”	The 42” is minimum the vendor can quote higher

				side.
2	Supported native resolution	FHD (1920 X 1080)	4k	UHD. Already clarified above.
<u>SPECIFICATION – G -Extra Monitor + 2 port VGA Splitter / Extension / Distribution Unit</u>				VGA Splitter is changed to HDMI splitter /extension /distribution unit.
2	Display Size (diagonally)	23” or higher	27”	Yes changed.
4	Connectivity	HDMI/VGA, DVI	HDMI and DP	Already clarified above.

Note:-

1. The delivery and installation time is 60 days to complete the project from date of ***Letter of Acceptance***.
2. The specifications mentioned in tender document are minimum and the vendor may quote equivalent or higher specifications for the above mentioned articles in the tender document.
3. The UPS system is to be supplied with 05 years onsite warranty and support, but the UPS batteries are to be with 02 years support and warranty. The vendor has to assure the availability of batteries of UPS Systems, after the expiry period of batteries for their quoted UPS. The batteries should of reputed make and model.
4. If the vendor is going to provide external batteries with the UPS systems than the rack / housing of good quality is to be provided by the vendor.
5. The total price of commercial bid inclusive of all taxes & expenses for 05 (Five) years on-site maintenance & support shall be taken as the basis for evaluation of commercial bids.

- In case of any discrepancy in the tax factor, the basic product price shall be taken in to consideration for finalization of bids.
6. The above clarifications are for all the prospective bidders for their tender reference and necessary action.
 7. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in and Government e-procurement portal www.mptenders.gov.in.
 8. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
 9. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
 10. The decision of the High Court of Madhya Pradesh in selection/finalization of firm/vendor shall be final and no objection in this regard shall be entertained.
 11. The date for online bid submission is hereby extended to 14th October, 2024 by 6:00 PM, hard copy submission is to made by 15th October, 2024 by 5:00 PM and technical bids of tender shall be opened on 16th October, 2024 at 11:30 AM respectively pertaining to tender for the "Supply, Installation, Commissioning, Maintenance and rate contract of Video Conferencing Equipments, Document Visualizer, Projectors, Cameras, Speakers & Mike and Display Panels for the District Courts in the State of Madhya Pradesh.

Sd/-
PRINCIPAL REGISTRAR (V)