



HIGH COURT OF MADHYA PRADESH

PRINCIPAL SEAT – JABALPUR

No. Reg(IT)(SA)/2023/454 Jabalpur, Dated:- 28-03-2023

// CLARIFICATION //

Subject:- The matter regarding to publish the clarification / reply of Pre-Bid meeting dated: 16th March, 2023 regarding tender for rendering the services of IT Personnel / Technical Manpower to the High Court and District and Tehsil Courts in the State of Madhya Pradesh with reference to tender no. Reg(IT)(SA)/2023/376, Dated: 04-03-2023.

Ref: - Pre-Bid Meeting dated: 16th March, 2023 and tender no. Reg(IT)(SA)/2023/376, Dated:04-03-2023.

Reply / clarification to the pre-bid queries

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder	Reply / clarification to the query /remarks by the High Court
M/s MDP Infra (INDIA) Pvt. Ltd., Bhopal				
1.	Page no.- 11, Point no.- 18	The annual average financial turnover of the firm / company during last 03 financial years i.e. 2019-20, 2020-21, 2021-22 should be at least 10 Crores in providing technical manpower services to the Government Organization / Reputed private firms.	We have experience of providing technical manpower to the government department; this clause is restricting us to participate in the bid. Hence, It is requested you to consider the clause as: The annual average financial turnover of the firm / company during last 03 financial years i.e. 2019-20, 2020-21, 2021-22 should be at least 10 Crores in IT or ITeS Domain to the Government	No change. Quote as per the tender.



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			Organization / Reputed private firms.	
2.	Page no.- 11, Point no.- 20	The firm should have valid ISO 9001 certification in providing technical manpower services / IT professionals.	The firm should have valid ISO 9001 certification.	No change.
M/s Ascent Cyber Solutions, Pune				
3.	Page-2	Hardcopy Submission	We request to accept online soft copy submission of bid. Hardcopy submission is not feasible for agencies working in other states and it also doesn't support Green Environment to save papers.	No change. Both Hardcopy and Softcopy required as per the tender document.
4.	Page no.- 2	EMD mode of submission	As the EMD amount is more than 10 lakh value i.e 28 lakhs in this bid, we request to allow submitting Fixed Deposit (combined name of agency with department). This would help participating agencies/ firms to save interest loss if tender award process took more than one month of time.	No change.
5.	Page no.- 7 clause 1.13	The firms registered under NSIC and MSME (both are to registered) are exempted for submission of	MSME registered agencies should be allowed for EMD exemption. Here, only document fees is written as exempted. Kindly Clarify.	No change. The exemption is for tender fees and no exemption for EMD.



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		tender fees only. But they have to enclose duly verified valid documents in the support of the bid and to submit the EMD as per the tender document.		
6.	Page no.- 8	The contract for providing the aforesaid manpower is for a period of one year from the date of effectiveness of the contract i.e. the date of deployment of the required manpower.	Contract Period of one year is very less and it makes any agency very difficult to hire manpower on contractual position. Kindly change initial contract period to minimum of 03 years i.e. 36 months, so that any agency as well skilled / semi skilled resources gets some stable job opportunity. One year period is very less for any good resource to offer services.	No change. It is to further clarify that the tender/ agreement can be extended further on time to time basis, depending upon the satisfactory service of the vendor as per condition no. 24 of tender document.
7.	Page no.- 9	The successful tenderer has to deposit a Performance Security Deposit equal to one month of remuneration of all the deployed manpower including statutory dues in the form of Bank Guarantee	Looking to the total quantity of more than 600 resources this security deposit value should be based only for deployed resources and not on total quantity of award/order.	No change.



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		from Nationalized Bank / Scheduled Bank in favor of the Registrar General, High Court of Madhya Pradesh, Jabalpur covering the period of contract within 15 days from the date of signing of the agreement.		
8.	Page no.- 8,9,17		This High Court has tentative requirement of following manpower as given below: Quantity / No of post mentioned on page 8 and 9 is 603 and mentioned on page no 17 Financial Bid is 679. Kindly mention correct quantity as agency commission and financial bid is based on role specific quantities.	The total number of manpower shall be 679, but it may increase or decrease depending up on the requirement of the High Court and District Courts.
9.	Page no.- 17	Financial Bid	Mentioned remunerations are very less than market standards and current remuneration defined given by MPSEDC or MAP-IT to IT Technical staff. Kindly refer MPSEDC norms as per years of experience for required post and revise appropriate remunerations.	No change.
M/s C-NET Infotech Pvt. Ltd., Bhopal				
10.	Page no.-	Earnest Money Deposit (EMD)	As per General Financial Rules 2017 under Rule No.	No change.



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	24, Point no. 32	Rs.28,00,000/- (Rupees Twenty Eight Lakh only)	<p>170, to safeguard against a bidder's withdrawing or altering its bid during the bid validity period in the case of advertised or limited tender enquiry, Bid Security is to be obtained from the bidder except Micro and Small Enterprises as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises.</p> <p>As per Public Procurement Policy of Ministry of MSME under Section 10, MSMEs are exempted from furnishing of tender fee and EMD.</p> <p>Moreover, recently Government of India through its Office Memorandum No. F.9/4/2020-PPD Dated the 12th of November 2020 instructed all the government department of India & PSUs that any department will not ask to submit EMD but only for Bid Security Declaration. Copy of this memorandum is attached herewith for your kind perusals.</p> <p>Keeping view of all the above facts, we therefore to issue necessary corrigendum/clarifications regarding the same at the earliest.</p>	
M/s Ashkom Media India Pvt. Ltd., Bhopal				
11.	-	-	EMD should be waived of for MSME Companies.	No change.



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12.	-	-	Which insurance and how much cover should be there not mentioned.	As per standard Government guidelines.
13.	-	-	TA/DA details are not provided in tender document, please provide.	It shall be reimbursed to the company on actual basis.
14.	-	-	Fix the service provider charges to 5%.	No change. The bidder is free to quote the commission / service charge as per their requirement
M/s T&M Services Consulting Pvt. Ltd., Mumbai				
15.	-	-	The minimum service charge @ 1% fixed by you is very low based on the current business conditions and investment amount. Other PSU's have relatively higher service charges. Tenders of some institutions are attached herewith for your information and necessary action. Therefore, it is requested that according to other PSU's, you also fix the appropriate minimum service charge so that the selected vendors can smoothly provide you quality services.	No change.



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16.	Page no.- 25, point no.-37	-	The agency will also be responsible for the insurance of its personnel. For this, the agency can take minimum insurance fee from its employees or the insurance amount can be paid separately by the High Court.	Insurance fees can be taken from the employees on choice basis.
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Note:-

1. The AG-I/ AG-II/ AG-III manpower (Retd. category), shall be retired employee of the High Court and District Courts. The name of the same shall be provided/shared by the High Court/ District Courts.
2. The bidder will have to specify the amount to be charged towards service charges for providing the technical manpower. It may also be noted that in order to eliminate frivolous bids and disguised charges / deduction form salary of personal service providers bidding at zero percent service charges shall be disqualified (i.e. 0 to 0.9999).
3. The High Court of Madhya Pradesh shall have full rights to accept or reject any bid, without assigning any reason thereof.
4. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
5. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in and Government e-procurement portal www.mptenders.gov.in.
6. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.



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7. The High Court of Madhya Pradesh have right to alter the scope of work as per the requirement.
8. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner.
9. The above clarifications / addendum are for all prospective bidder's for tender reference and necessary action.
10. The decision of the High Court in selection/ finalization of Firm/Vendor shall be final and no objection in this regard shall be entertained.

**Sd/-
REGISTRAR GENERAL**