

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION //

No. Reg(IT)(SA)/2019/532

Jabalpur, Dated:09.04.2019

Subject:- The matter relates to publish the clarification / reply of the Pre-Bid meeting dated: 28th March, 2019 regarding tender for the supply, installation, commissioning, maintenance of desktop based video conferencing equipments and rate contract for Subordinate Courts in the State of Madhya Pradesh with reference to the tender no. Reg(IT)(SA)/2019/422, Dated:14.03.2019.

Ref: - Pre-Bid Meeting Dated: 28th March, 2019 at 11:30 AM.

Reply / clarification to the pre-bid queries

Query No.	Vendor Name	Page No. & Clause No.	Description	Query of the bidder / remarks of the bidder	Reply / clarification to the query remarks by the High Court
1.	M/s Lenovo India Pvt. Ltd.	Page no. 38	Base Frequency: 3.2 Ghz or Higher	Base Frequency: 2.8 Ghz or Higher	Change to 3.0 Ghz or Higher side
2.	M/s Lenovo India Pvt. Ltd.	Page No. 38	Motherboard & Chipset: Intel Original Mother Board or equivalent Performance Chipset for quoted Processor based Mother Board	Motherboard & Chipset: Intel Original Mother Board & B360 Chipset	No Change. The vendor has to quote pure commer cial motherb oard for the better perform ance.
3.	M/s Lenovo India	Page no. 39	Microphone: Digital Microphone	Microphone/Audi o Combo jack	No Change

	Pvt. Ltd.				
4.	M/s Lenovo India Pvt. Ltd.	Page no. 39	USB Port :4 x USB 2.0, 2 x USSB 3.0	USB Port :4 x USB 3.1 Gen1, 1XUSB 3.1 Gen2 ,1xUSB 3.1 Type-C Gen 1	No Change
5.	M/s Lenovo India Pvt. Ltd.	Page No. 22, 4.8 TIME SCHEDULE TO COMPLETE THE CONTRACT:-	Mic In, Speaker Out, Rj45, VGA/HDMI/Displ ay Port Out	one headphone / microphone combo jack Rj45, Display Port	No change
6.	M/s Lenovo India Pvt. Ltd.	Page No. 39	Wireless: IEEE 802.11 b/g/n	wifi need to be amended to AC	Yes accepte d
7.	M/s Lenovo India Pvt. Ltd.	Page No. 39	Speakers: Stereo Sound Speakers (Built- In)	Speakers: Internal Speakers	Change to Speaker s: Speaker s (Built- In / internal)
8.	M/s Lenovo India Pvt. Ltd.	Page No. 39	USB Ports Security :USB Port Disable (through BIOS)	USB Ports Security : Individual USB port disablement	No Change
9.	M/s Samsun g India Electroni cs Pvt. Ltd.	-	-	Mentioning connectivity through VGA port wherein VGA is becoming obsolete and getting replaced. So add the VGA/DVI-I for incredible performance	Yes change to VGA/ DVI-I for better perform ance
10.	M/s Samsun g India Electroni cs Pvt. Ltd.	-	-	Kindly add the brightness 300nits or better as in the tender there is no mentioning of brightness will result in supply of an inferior product. Will	Yes: Brightne ss factor is added as 350 cd / m ² nits or above in the technica

				recommend 300nits or better as 16x7 display Samsung can provide 300nits	l specification of the display panels.
11.	M/s Samsung India Electronics Pvt. Ltd.	-	-	While in specification it is very important to mention the certifications for the safety and EMC. In regards to this kindly add CE, FCC, UL Certifications for standard and proven products	Yes the Certification added CE, FCC, UL under the technical specification of the display panels / unit (item no. 3)
12.	M/s Samsung India Electronics Pvt. Ltd.	-	-	Also please add the SVC Centers as OEM should have more than 10 SVC center across Madhya Pradesh to support in all aspects	No change
13.	M/s Maheshwari Computers Pvt. Ltd.	Page no. 37 Clause no. 3 DISPLAY UNIT FOR VC SYSTEM with HDMI Cable	40 or more inches HD LED Monitor compatible with VC SYSTEM as given at Item 1 above	Please amend size from 40" to 43" FHD LED because 43" FHD is industry standard	Change to 40 inch FHD LED or more inches FHD LED
14.	M/s Maheshwari Computers Pvt. Ltd.	Page no. 37-38 Clause no. 4 UPS for VC system	Output Voltage and Frequency (On Mains) 230 +/- 5 % with AVR (Automatic Voltage Regulation), 50 Hz +/- synchronized with Input Power	Please amend Standard voltage and frequency as 230V +/- 10% with 50Hz. This is an industry standard rating and will allow maximum OEM to bid in this tender.	yes changed to 230 volt + / - 10% with 50 Hz or better

			Frequency		
15	M/s Mahesh wari Computers Pvt. Ltd.		Output Voltage and Frequency (On Battery) 230 V +/- 3% with 50 Hz	Please amend Standard voltage and frequency as 230V +/- 10% with 50 Hz. This is an industry standard rating and will allow maximum OEM to bid in this tender	Yes changed to 230 V + / - 10% with 50 Hz or better
16	M/s Mahesh wari Computers Pvt. Ltd.		Cold Start, Auto Start, Generator Compatible, No Load Shutdown	No Load Shutdown is applicable to SHORTBACKUP (Built-in-Battery) type UPS only to avoid battery discharge in short duration say (10-15 minute backup only). But you have asked for 60 minutes backup hence this feature "No Load Shutdown" to be deleted.	No change
17.	M/s Mahesh wari Computers Pvt. Ltd.	Page no. 38-39	Processor Family Intel Core i5 Processor with 8 th Generation or better	We suggest to define processor with CI5 8400 series	Yes change to Intel Core i5-8500, 6 Core or higher
18.	M/s	Page no. 38-	Base	We suggest to	3.0 Ghz

	Mahesh wari Comput ers Pvt. Ltd.	39	Frequency 3.2 GHz or Higher	define processor with CI5 8400 WITH (2.8GHZ UPTO 4GHZ) (The reason being is that it is starting from Base frequency of 2.8 GHZ and if we go for higher clock speed that will unnecessarily increase price. And this processor is available with All OEM's)	or better
19.	M/s Mahesh wari Comput ers Pvt. Ltd.	Page no. 38-39	Intel Original Mother Board or equivalent Performance Chipset for quoted Processor based Mother Board	We suggest to define Intel chipset as B-360 which is designed for commercial series Desktop. (The reason being is that if we go with H-61 and other chipset than is supported Consumer series. Apart from that if go with Q-85 chipset than it support to V-Pro series which gaming PC and will increase unnecessary cost of mother board and cost of processor also).	No change

20.	M/s Mahesh wari Computers Pvt. Ltd.	Page No. 38-39	Mic In, Speaker Out, Rj45, VGA/HDMI/ Display Port Out	We suggest to define as 2 AUDIO PORTS (MIC, SPEAKER), 1HDMI, 1RJ45	No change
21.	M/s Mahesh wari Computers Pvt. Ltd.	Page No. 38-39	Power Supply/ Adaptor Internal/external power adaptor	We suggest for EXTERNAL POWER ADAPTOR since it comes only with power supply	No Change
22.	M/s Mahesh wari Computers Pvt. Ltd.	Page No. 38-39	-	This is not required as it was discussed in pre-bid meeting. Technically the all in one desktop microphone can be disabled. Secondly the USB microphone has the Noise Cancellations feature is in build which is mandatory feature required in Video Conferencing solution. Hence this Dual Array microphone is not required along with All in One Desktop. Otherwise this will become OEM Specific and will not have a healthy competition.	No Change
23.	M/s	Page No. 38-	-	The general point	Bank

	Mahesh wari Computers Pvt. Ltd.	39		which were discussed for related to BG. We request for considering BG amount should be on Total Price without GST. The Reason being that GST amount is already paid to government and vendor has additional cost hit of GST in his BG Amount. Which increase his cost of money	Guarantee shall be applicable on the price of product (excluding taxes)
24.	M/s Mahesh wari Computers Pvt. Ltd.	Page no. 38-39	-	The general which was discussed for service issue for lead time. Kindly make lead time for attending call/ Part replacement and delivery at remote location as 7 working days from the date of compliant reporting. This will enable to vendor and OEM to give spare parts in time due to various geographical locations	Two working days for District Courts and Four working days for Tehsil Courts shall be considered.
25.	M/s Polycom India	-	USB based plug-n-play device to operate with various Linux OS including Ubuntu Linux & Windows Operation System	Not all USB accessories have drivers compatible with All OS platforms so request committee to allow bidders to propose USB device compatible with	No change

				any OS platform that bidder is quoting in Desktop without specifics so long as it fulfills the feature functionality asked by High Court. Request committee to modify the clause as follows: " USB based plugnplay device to operate with Linux or Window or Mac OS including Ubuntu Linux or Windows Operation System"	
26.	M/s Polycom India	-	3.5 mm mini phone connector to connect to external devices such as speaker and Microphones with echo cancellation	The Tender is asking for a USB based Mic and speaker. Hence this requirement of having one more interface on the device to connect to another external Mic and speaker , which defeats the functionality of this device. Hence request to make this optional	No change
27.	M/s Polycom India	-	180 Degrees PAN, 50 Degrees tilt and 70 Degrees Field View	Pan = +-170° Tilt = 120° FoV 72.5° Horizontal & 44.8° Vertical	No change
28.	M/s Polycom India	-	Compliant with software for video recording using H.264 codec	Software supporting video codec H.264 should be the ask rather than video recording software.	No change

				Request committee to mention: "Compliant with software for video using H.264 codec"	
29.	M/s Polycom India	-	Compliant with various Linux OS including Ubuntu Linux, Windows and Mac OS systems Minimum 5 feet USB connecting cable	Not all USB accessories have drivers compatible with All OS platforms so request committee to allow bidders to propose USB device compatible with any OS platform that bidder is quoting in Desktop without specifics so long as it fulfils the feature functionality asked by High Court. Request committee to modify the clause as follows: "Compliant with Ubuntu Linux / Windows / Mac OS system	No change
30.	M/s Polycom India	-	Built-in microphones for audio pickup from distance of 5 feet	USB/ Bluetooth mic cum speaker is asked for in the RFP. Hence there should not be a need to have inbuilt mic on the camera. Request committee to make this optional and allow more participation from OEMs	No change
31.	M/s Dell India Pvt. Ltd.	Page no. 38-39	Processor Family	Please amend to Intel Core™ i5-8500 , 6 Core or	Yes change

			Intel Core i5 Processor with 8 th Generation or better	higher	
32.	M/s Dell India Pvt. Ltd.	-	3.2 Ghz or Higher	Please amend to 3.0 GHz or higher as 3.2 Ghz is not Industry Standard and not available	3.0 Ghz or Higher
33.	M/s Dell India Pvt. Ltd.	-	Intel Original Mother Board or equivalent Performance Chipset for quoted Processor based Mother Board	Please amend to Intel® Q370 Chipset	No change
34.	M/s Dell India Pvt. Ltd.	-	4 GB, 2400 Mhz DDR-IV Memory or Higher	4GB 1X4GB DDR4 2666MHz	Yes change to 4GB 1X4GB DDR4 2666MHz or better
35.	M/s Dell India Pvt. Ltd.	-	Non touch Screen with 21.5" (HD Resolution) or higher with OEM certification	Please Amend to FHD 1920x1080 IPS Non-Touch	Yes changed to FHD 1920x1080 or higher Non-Touch
36.	M/s Dell India Pvt. Ltd.	-	1.0 Megapixel HD Built In Webcam or Higher	2.0MP 1080P FHD camera	Yes change to 2.0MP 1080P FHD camera or better
37.	M/s Dell India Pvt. Ltd.	-	Digital Microphone	Dual array microphone	No change
38.	M/s Dell India Pvt. Ltd.	-	Stereo Sound speakers (built – in)	Standard speaker	Built-in speaker / internal speakers
39.	M/s Dell	-	IEEE 802.11	Dual band IEEE	Yes

	India Pvt. Ltd.		b/g/n	802.11 AC + Bluetooth 4.0 or higher	changed to Dual band IEEE 802.11 AC + Bluetooth 4.0 or higher
40.	M/s Dell India Pvt. Ltd.	-	4 x USB 2.0, 2 x USB 3.0	4 USB 3.0 (one with Type-C Gen 2 for data only and one with PowerShare) and 2 USB 2.0	No change
41.	M/s Dell India Pvt. Ltd.	-	Mic In, Speaker Out, Rj45, VGA/HDMI/Display Port Out	1 Universal Audio Jack, 1 Audio Line out, 1 RJ45	No change
42.	M/s Dell India Pvt. Ltd.	-	Energy Star (EPA) version 5.0 or later/ BEE India Star version 1 or later	ENERGY STAR 6.1 qualified	No change
43.	M/s VSN International, Indore	-	Pls add brightness 350 nits in display 7 certifications like CB (safety Hazards), FCC (Electromagnetic interference from the device is under limits approved), Energy Star / BEE (energy efficient product)	To get a better quality product, at least energy certifications should be mandatory	Yes changed to minimum 350 cd / m ² NITS or better. Also, the Certification added CE, FCC, UL under the technical specification of the display panels / unit (item no. 3)
44	M/s VSN International, Indore	-	Please provide extension for the days in terms of delivering the	So that product can be delivered within a given timeframe, as	As per the tender docume

			product	currently delivery period / date is counted from date of contract, so requesting to kindly allow the extension for delivery period.	nt
45	M/s VSN International, Indore	Page no. 37 Section -3 point 1, display unit for VC system with HDMI cable	40 or more inches HD LED monitor compatible with VC system as given at item 1 above	Please amend size from 40" to 43" FHD LED	Change to 40 inch FHD LED or more inches LED
46	M/s VSN International, Indore	Page no. 37-38 Clause no. 4 UPS for VC system	Output Voltage and Frequency (On Mains) 230 +/- 5 % with AVR (Automatic Voltage Regulation), 50 Hz +/- synchronized with Input Power Frequency	Please amend Standard voltage and frequency as 230V +/- 10% with 50Hz. This is an industry standard rating and will allow maximum OEM to bid in this tender.	yes changed to 230 volt + / - 10% with 50 Hz
47	M/s VSN International, Indore	Page no. 38	Base Frequency: 3.2 Ghz or Higher	Base Frequency: 2.8 Ghz or Higher	Change to 3.0 Ghz or Higher
48	M/s Icon Power Solutions (P) Ltd.	Clause USB based plug-n-play device to operate with various Linux OS including Ubuntu & windows operation system	USB based microphones CUM speaker with built-in-echo canceller for desktop based VC system	Windows operating system is the most used OS, very few systems support Ubuntu Linux hence request to remove Ubuntu	No change
49	M/s Icon Power Solutions (P) Ltd.	180 Degrees PAN, 50 Degrees tilt and 70 degrees field view	USB based PTZ web camera for desktop based VC system	Request to change + / - 170, + / - Tilt and 70 Degrees filed	No change
50	M/s Icon Power Solutions (P)	Full HD 1080p 30 video calling (up to 1920 x	USB based PTZ web camera for desktop based VC system	Request t change to "Full HD 1080p 30 video calling"	No change

	Ltd.	1080 pixels)			
51	M/s Icon Power Solutions (P) Ltd.	Remote controller to PTZ functions	USB based PTZ web camera for desktop based VC system	Request to remove this, as very few cameras have a remote controller for a desktop camera and is OEM specific	No change
52	M/s Icon Power Solutions (P) Ltd.	Complaint with various Linux OS including Ubuntu	USB based PTZ web camera for desktop based VC system	Windows operating system is the most used OS, very Few systems support Ubuntu Linux hence request to remove Ubuntu	No change
53	M/s Icon Power Solutions (P) Ltd.	Five year comprehensive onsite warranty and support on all supplied items / products	USB based PTZ web camera for desktop based VC system	Request to remove this clause for USB based microphones cum speaker with built-in-echo canceller for desktop based VC system as most of the OEM's support warranty of 1 year to 2 years on such devices	No change
54	M/s Transline Technologies Pvt. Ltd.	2.15.2 (ii) Page no. 11	Experience in Supply, Installation, commissioning of IT equipment's and/or VC Equipments during the last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following:- Supply, installation, commissioning	May please allow pre qualification for ongoing projects in last five year i.e awarded with 3 year warranty "similar IT equipments" comprising of all equipment as per tender, it may vary organization to organization requirements , it is requested to pls. consider work expedience in multi location supplying , installation & commissioning of	No change

			and maintenance of desktop based video conferencing system and / or similar IT equipments at Central Government/State Government/Public Sector Undertakings/Autonomous Bodies/Reputed Private organizations	IT equipments comprising of camera, ups, desktops, printers etc in Central Government/State Government/Public Sector Undertakings/Autonomous Bodies/Reputed Private organizations	
55	M/s Transline Technologies Pvt. Ltd.	3.13 Page no. 17	The firms registered under NSIC are exempted for submission of tender fees and EMD. But they have to enclose valid documents in this regard.	It is requested to pls. allow MSME also	No change
56	M/s Transline Technologies Pvt. Ltd.	“SPECIFICATIONS-A” 1. Page no. 36	USB Plug and play device to operate with various Linux OS including Ubuntu Linux & Windows	It is requested to include Bluetooth /Wireless connectivity with usb dongle to be connected with Pc/laptop	No change
57	M/s Transline Technologies Pvt. Ltd.	“SPECIFICATIONS-A” 3. Page no. 37	DISPLAY UNIT FOR VC SYSTEM with HDMI Cable	Request to mention the Brands for Technical Feasibility and Equal Level Playing	No change
58	M/s Transline Technologies Pvt. Ltd.	“SPECIFICATIONS-A” 4. Page no. 37	UPS FOR VC SYSTEM	Request to mention the Brands for Technical Feasibility and Equal Level Playing	No change

59	M/s Translin e Technol ogies Pvt. Ltd.	“SPECIFICA TIONS-A” 5. Page no. 38	All-in-One Computer System	Request to mention the Brands for Technical Feasibility and Equal Level Playing	No change
60	M/s Translin e Technol ogies Pvt. Ltd.	“SPECIFICA TIONS-A” 2(7). Page no. 36	USB BASED PTZ WEB CAMERA FOR DESKTOP BASED VC SYSTEM	Request for provide the recording software name and version	No change

Note:-

1. The specifications mentioned in tender document are minimum and the vendor can quote higher specifications items.
2. In UPS systems the reputed brand UPS of Make like Emerson, APC, Numeric is to be quoted by the bidders with 05 years onsite warranty and support on batteries & UPS system having minimum 60 minutes power backup for running one set of All-In-One computer, USB based microphones cum speaker with built-In echo canceller, USB PTZ web camera and display unit.
3. If the vendor is going to provide external batteries with the UPS systems than the **rack / housing of good quality** is to be provided by the vendor.
4. All the network points' connectivity shall be provided by respective District Courts / offices, however the vendor has to cooperate for completion of the said task / project.
5. The brightness of the supplied display panels should be minimum 350 cd / m^2 or better and it should have Energy Star (EPA) ver 5.0 / BEE India Star ver (1) and BIS certification.
6. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
7. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
8. The Original equipment manufacturer may authorize more than one partner for participation in the bid.

9. **Back-to-Back support letter is to be submitted by OEM regarding support of the quoted products.**
10. The Registrar General, High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
11. The Registrar General, High Court of Madhya Pradesh has right to alter the scope of work as per the requirement.
12. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues
13. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
14. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate

Sd/-

REGISTRAR GENERAL