

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION //

No. Reg(IT)(SA)/2017/346

Jabalpur, Dated: 23/03/2017

Subject:- The matter relates to publish the clarification / reply of the Pre-Bid meeting dated: 17th March, 2017 of the tender regarding the purchase of AADHAR based biometrics attendance monitoring and management system for the High Court and Subordinate Courts in the State of Madhya Pradesh with reference to the tender no. Reg(IT)(SA)/2017/262, Dated:03.03.2017.

Ref: - Pre-Bid Meeting Dated: 17th March, 2017 at 11:30 A.M.

Reply / clarification to the pre-bid queries

S.No.	RFP Page No. / Section / Annexure of tender document	Clause Details	Query by the bidder / bidders	Reply / clarification of the pre-bid meeting.
1	Page No. 22, Section II. Bid Data Sheet	The Bidder is required to include with its Bid, details of the Hardware, Software and other related accessories and services that is to be used for the successful implementation of the AADHAR based attendance system.	We request department to clarify whose AUA / ASA infra will be used for Aadhaar attendance. Does bidder need to organize the same. Please clarify as the same has cost implications and it has not been considered in the commercial sheet.	a. The AUA /ASA shall be arranged by the High Court as per the requirement in discussion with the vendor. b. The rest of the hardware, software & other related accessories and service that is to be used for successful implementation of AADHAR based biometrics attendance monitoring and management system shall be arranged by the vendor. c. The Servers, connectivity (leased line / LAN) and power connection shall be provided by the High Court and District Court in the State of M.P. accordingly.

2	Page No. 25, Section III. Evaluation and Qualification Criteria	Design of System Architecture / Develop and Implementation of AADHAR based biometrics attendance monitoring and management system	We would like to clarify from department that do they need two types of Aadhaar based attendance applications which is to be developed and deployed by the bidder i.e. Andriod and Dot Net for both wall mounted and PC based attendance system. Please clarify.	The application software shall be developed in Php and MySQL technology . Rest of the system software / relevant technology for the wall mounted attendance system shall be supplied by the vendor accordingly. At present there is no requirement of PC based attendance system.
3	Page no. 25, Section III. Evaluation and Qualification Criteria	Supply and Installation of AADHAR based biometrics attendance monitoring and management system Hardware Infrastructure at specified locations of the Subordinate Court premises depending upon software requirement specifications.	We request department to clarify the software specification.	The software requirement specification (SRS) is to be finalized by the High Court with mutual discussion with the successful bidder.
4	Page No. 25, Section III. Evaluation and Qualification Criteria	System based Analysis and MIS reports.	We request department to clarify the format required for MIS reports for effort calculation. Also we would like to know where the server side application will be hosted i.e. at dept server or a separate server will be provided to bidder. Does department needs real time update or	a. Various types of MIS report shall be developed by the vendor, which are basically required for AADHAR based biometrics attendance monitoring and management system for daily reporting purpose. b. Server side application will be hosted at the servers provided by the High Court at Jabalpur. c. The High Court needs the real time data transfer

			transfer of batch file at EOD from each attendance point.	of batch file / data for each attendance point/system.
5	Page no. 25, Section III. Evaluation and Qualification Criteria	Design , printing and making of Plastic Identity cards for the Officials of the Subordinate Courts in the State of Madhya Pradesh	Department needs to clarify whether the required plastic card will be used as Identity card only. Request department to share the print layout of ID card. Also specify whether this card will store any information? Please clarify.	a. Yes, the plastic cards so design by the vendor shall be used for identification (ID) purpose only. b. No, the department does not require any type of data to store on cards except contact less cards. c. The cards shall be of good quality PVC based having the design/color as finalized by the High Court.
6	Page no. 26, Section III. Evaluation and Qualification Criteria	Train the Officers and Employees on the functionalities and in use of Applications	Department should define one day at central location in Jabalpur to conduct training to understand the functionalities. This will be department's responsibility to inform all officials in advance.	The training shall be imparted by the vendor at each District Court level, at the time of installation of the biometrics machines at the respective District Courts & Tehsil Courts.
7	Page No. 26, Evaluation criteria for Technical Proposal	Company's relevant experience in biometrics attendance monitoring and management system. system implementation (minimum 3 implementations of biometrics attendance monitoring and management system in large organizations)	We request department that they should amend this clause as Bidder relevant experience in implementing similar biometric solution and management system.	The project should be of similar nature & the vendor should have minimum 03 project experience of similar nature of biometrics system OR equivalent.
8	Page No. 26, Evaluation criteria for Technical	Meeting functional requirements of High Court of Madhya Pradesh	We request department to clarify against this point. How	The functional requirement means that capturing attendance of the

	Proposal		the scoring of 20% will be validated.	respective employees/officers as per the requirement of the High Court and producing “n” number of reports.
9	Page No. 26, Evaluation criteria for Technical Proposal	Presentation to be submitted by bidder along with the bid on how to carry out the project work of biometrics attendance monitoring and management system along with making of ID cards.	Does bidder need to submit the presentation with bid proposal or department will plan one day for presentation for all bidders. Please clarify	The presentation is to be submitted by the bidder along with bid. <u>However, the High Court is free to invite any or all the bidders to give the detailed presentation regarding the project.</u>
10		General	Please clarify whose AUA / ASA will be used for aadhaar authentication. Does bidder has the responsibility to manage the entire backend connectivity. In that case department should add the cost in BOM of commercial sheet.	All the back-end connectivity shall be taken care by the High Court in consultation with the vendor.
11	Page No. 26, Eligibility / Qualification Criteria	Bidders should have specific implementation experience biometrics attendance monitoring and management system of a similar size, preferably in a Public/Government sector. Private sector implementation experience in significantly large projects would be considered, if there is no public sector experience. Preference shall be given to Organization having similar Govt.	We request dept to consider bidder experience as attendance monitoring and similar biometric linked program and management service in public/ Gov sector.	The bidder should have specific implementation experience of biometrics attendance monitoring and management system of a similar size or of similar nature preferably in a Public/Government sector. Private sector implementation experience in significantly large projects would be considered, if there is no public sector experience. Preference may be given to Organization having similar Govt.

		Project Experience.		Project Experience.
12	Page No. 31, PRICE BID TABLE	b. Software Development using PHP and MySQL database	We request department to clarify that does required application is on web services based or native application.	The required software services are to be web based.
13	Page No. 31, PRICE BID TABLE	B. PRICE BID TABLE FOR MAKING AND PRINTING OF IDENTITY CARDS	We requested department to allow bidder to do the smart card printing from central location and handover the card to central department for further dispatching.	a. The making and printing of the identity cards may be done by the vendor at the central location at Jabalpur. However, the data is to be collected from the entire state. b. But, it would be preferable if the printing / making of identity cards at each District level shall be carried out by the vendor in order to avoid any handling/ logistic issues.
14	Price bid table	C. PRICE BID TABLE FOR MAKING AND PRINTING OF CONTCAT LESS CARDS	Please clarify the use of these smart cards. What information will be stored in these card.	The smart card shall be used for recording attendance of those employees which are having the problem in recording their attendance through thumb impression.
15	Page No. 32	The integrated machine should support 3G/ 4G and Wi-fi connectivity.	We are considering that connectivity would be in the scope of department.	The connectivity shall be provided by the High Court / District Courts.
16	Scope & Specifications	Services of Authentication User Agency and Authentication Service Agency as required for accessing authentication service of Unique Identification Authority of India.	Does bidder needs to organize AUA / ASA service pipe or department will organize the same through state IT.	The High Court shall arrange to provide the service pipe as per the requirement.
17	Scope & Specifications	The systems described above	These wall mounted	The biometric machines should be

		are to be networked. All systems shall interconnect using TCP/IP on Ethernet LAN interfaces (IEEE 802.3u 100BASE-TX) and/or on Wireless LAN (IEEE 802.11 b/g/n).	devices will be working on wi-fi or SIM based connectivity so we request that department should remove Lan connectivity option.	enabled with facility of LAN connectivity, Wi-Fi connectivity and other specifications as per the tender document.
18	Page No. 40, 2. Scope & Specifications	Capture biometric signatures of Officials / employees at the client systems. The client side system shall present suitable human machine interface for capturing the employee details and requesting for the biometric signatures.	We understand that department already have employee details along with their aadhaar number as central database.	As per the tender document.
19	Page No. 40	The timestamp and the verified employee ID shall be stored on the AADHAR based biometrics attendance monitoring and management system for reporting and use by other applications like: messaging, leave application, payroll, CIS software etc. the System shall store organization employee details in a hierarchical manner and shall be capable of processing the captured data by means of attendance rules which shall be configurable by the system administrator, the System shall also provide features of reporting the captured	We would like to understand from department that attendance with time stamp and location details will be capture against each transaction. These information will send at central location where bidder will host its middle layer and provide the output file in desired format such as CSV, excels, PDF etc.	a) The information shall be send at central location at Jabalpur where the vendor shall host his application and provide the desire output like CSV, excels, PDF file etc. as per the requirement of the High Court. b) Rest as per the tender document condition.

		information in the form of configurable reports. AADHAR based biometrics attendance monitoring and management system shall be managed and used over a web based user interface.		
20	Page No. 40	AADHAR based biometrics attendance monitoring and management system shall function using the Unique Identification Authority of India authentication services. The system integrator / service provider is expected to provide the services of Authentication User Agency/ Authentication Service Agency for implementation of System and shall setup the required techno-administrative requirements.	We understand that bidder needs to organize and provide ASA / AUA service. In that case commercial format needs to modify for adding up these charges. q	The vendor is not required to organize the ASA / AUA services, but the High Court shall follow accordingly as per requirement.
21	Page No. 42	In case of failure of network connectivity to Unique Identification Authority of India-CIDR, Unique Identification Authority of India norms for buffered authentication shall be followed.	We request department to check this point as UIDAI has given the directive of using API 2.0 for registered device and they will stop buffered authentication soon as it is running on public device only.	As per the requirement.
22	Page No. 43	8.1 Form:- The system shall be server system complete with the required software designed to meet the functional requirements listed	We are assuming that server will be provided by department along with all license software to	a) The servers shall be provided by the High Court on the specifications suggested by the vendor.

		in this specification. The AADHAR based biometrics attendance monitoring and management system shall consist of at least two servers configured as the primary and a secondary as hot standby. The servers shall preferably be configured as load balancing and failover cluster. The software application stack used shall be preferably open source software.	manage the database. Bidder will provide necessary requirements to department to create the backend. Please clarify.	b) The configuration / installation of the server shall be done by the vendor (successful bidder).
23	Page No. 44, 8.3 Function:-	Allowing all system users to log into the system to see their own attendance and also of the personnel reporting to them and as well as all the personnel below them in the organizational hierarchy.	Does department needs web based system on hosted model in which any user can access their login to check their attendance and other leave request activities. Please clarify.	Yes, High Court needs web based application system in which any user can access through login in order to check their attendance status and other leave request activities.
24	Insurance	Unless otherwise specified in the SCC, the hardware, software supplied under the Contract shall be fully insured, in a freely convertible currency from an eligible country, against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery, in accordance with the applicable Inco terms or in the manner specified in the SCC.	We request department to explain this point.	All the hardware before taking over by the store of the High Court / District Courts shall be responsibility of the successful bidder.
25	Page No. 66,	The insurance	We would like	Insurance of the said

	Section VIII. Special Conditions of Contract	coverage of the equipments is to be done by the bidder.	to inform department that insurance on equipment will be applicable till delivery at customer location. Kindly confirm.	equipments before taking over by the store of the High Court / District Courts and checking of the equipments shall be responsibility of the successful bidder.
26	Page no. 25, Technical Criteria	Bidders who score maximum marks (X+Y) from 'Technical' & 'Financial' proposals together shall be considered for acceptance of the bid.	We request department to define the weighted calculation formula clearly as presently nothing is clearly defined as how the values of X and Y shall be calculated. This is crucial to decide the overall L-1.	The evaluation of the tender shall be done by the departmental committee and no bidder shall have the right to ask for the procedure adopted by the High Court regarding the evaluation of the bids. The Registrar General, High Court of M.P. has full right to accept or reject any/ all bids without assigning any reason thereof.
27	General	Design , printing and making of Plastic Identity cards for the Officials of the Subordinate Courts in the State of Madhya Pradesh.	We would like to understand that as department will go for AADHAAR based attendance system then what is the use of plastic card.	The plastic card shall be used as identity cards only.
28	General	Design , printing and making of Plastic Identity cards for the Officials of the Subordinate Courts in the State of Madhya Pradesh.	Can Jabalpur High court department provide all court information so that printing can be done centrally and card will be dispatched location wise.	No change. The cards are to be designed and printed as per the requirement of the High Court. The ID card should have the fields like photo, name, designation, address, blood group, contact number, Unique Identification Number, Date of Birth, High Court logo along with card holder and cord.
29	General	Note: The Registrar General, High Court of Madhya Pradesh, Jabalpur may enhance the scope of work as	We request that SOW will be freezed as per one time development, based on	The scope of work shall be freezed by the High Court. However, in case of any enhancement in the software

		per the requirement of the High Court and District Courts	current project. Any enhancement in s/w may cost additional amount which should be mutually discussed b/w department and vendor.	development, beyond the prescribe limits then the additional amount shall be paid to the vendor accordingly on mutually agreeable rates on man month basis.
30	Page no. 32	Identity Card (4 kb contactless or equivalent)	Please clarify the use of these cards. Is it required for information storing purpose on the card itself?	The contact less cards shall be used for the purpose of capturing the attendance of the employees / officials whose attendance are not marked/recorded using their thumb impression.
31	Page No. 33	The vendor has to arrange on requirement the connectivity of 3 G SIM for GPRS connectivity.	We request dept that SIM will be taken on dept's name as per Govt. regulations, so dept should select the plan and provide the SIM to the vendor.	a) If required, the SIM card shall be arranged by the High Court / District Courts accordingly. b) The vendor is to give suggestions in this regard.
32	Page no. 39, Section V I . Schedule of Supply	100% payment on successful making and delivery of ID cards to the officials/Employees of the Subordinate courts	Request to release 100% payment on successful making and delivery of ID cards to courts central nodal officer.	100% payment on successful making and delivery of ID cards to the officials/Employees of the Subordinate courts at each District Court level.
33		General	We need the number of employee details at district and Tehsil court to estimate the data traffic.	The prospective vendors are requested to coordinate with Shri Gaurav Singh, Assistant Registrar (IT) on his Mobile no. <u>9009967500</u> .
34		General	We are assuming as per present BOM that only wall mounted devices approx 555 will be installed. There is no scope of PC based	a) The present requirement is only wall mounted devices. However, number of machines may increase depending on final requirement

			attendance system, as no single fingerprint scanner has been asked in the RFP. Please clarify.	of the project. b) There is no requirement of PC based attendance system.
35	Page No. 41, 7.3 Requirement of the equipments enclosure	sr. no 1 Enclosure ingress protection Requirement : Complainant to IP54 or better (IEC60529)	Requesting to kindly remove the IP54 compliant as in the tender specification mentioned on page no. 71 & 72 for III section where you have defined the casing requirement which already covering all the major expectation of the casing specification. Hence requesting to kindly remove the IP54 compliant.	Yes, removed IP-54 compliance. But the enclosure should be as per the specifications mentioned in the tender document meeting the requirement of the High Court.
36	Page no. 47, 21 PoC Demonstration Content		In the PoC you have mentioned PC based and wall mounted attendance both but in the scope of BOM only wall mounted is defined. Please check this point and we request that department should consider the POC in anyone of them either PC or wall mounted. Also we are assuming that department will provide the information data structure	The PoC shall be conducted on wall mounted devices. The date of the PoC shall be decided by the High Court accordingly.

			so that POC app will be develop accordingly. Date will be informed in advance with 15 days notice period to bidder.	
37	Page No. 31	b. Software Development using PHP and MySQL Database	Bidder should be open to choose software development platform. Dot Net/Java and MySQL/SQL 2008/2012	The platform software development shall be using PHP technology and MySQL data base.
38	Page no. 32	All the hardware and software to be supplied with three years onsite warranty and support.	Software assistance can be provided over mail/phone to guide users. In case of onsite resident staff would be required at each site and will increase the cost of the project. For any error/bugs or changes in software will be supported remotely	No Resident Engineers are required for the project. But, the vendor has to maintain the service level agreement as per the requirement of the tender document and conditions finalized by the High Court.
39	Page no. 39	Application Server should be able to gather necessary information.	Application server and Database server would be provided by MP High Court or bidder.	The server shall be provided by the High Court of M.P., Jabalpur as per the specifications finalized by the vendor.
40	Page no. 43, 8.3/1.4	Email and SMS messaging system.	Email details and SMS gateway would be provided by bidder or Department.	SMS gateway facility shall be provided by the High Court. But the same facility is to be integrated by successful bidder.
41	Page no. 43, 8.3/1.5	Sharing of the stored data with other applications.	Please specify the sharing method. We would suggest web service.	Depending upon the requirement of the High Court. Generally the web service shall be used for sharing of data.
42	Page no. 45, 11.1/4	Software source code.	Software source code is copyright product and	The source code of the software application which is developed by the

			cannot be shared with any third party. Please specify the exact requirement of source code.	vendor for the High Court of Madhya Pradesh, Jabalpur shall be handover to the High Court.
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Note:-

1. The number of biometrics machines may increase depending upon the final requirement.
2. The firms / vendors registered under NSIC are exempted for submission of tender fees and EMD but they have to submit valid documents as per tender.
3. The Original equipment manufacturer can authorize more than one partner for participation in the bid.
4. The vendor has to submit the letter of OEM regarding support of the quoted products.
5. The Registrar General, High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
6. The Registrar General, High Court of Madhya Pradesh has right to alter/vary the scope of work as per the requirement.
7. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues.
8. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate.
9. All future correspondence / clarifications / addendum/ corrigendum shall be available in the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in , Government tender portal i.e. www.tenders.gov.in
10. The above information is for all the prospective bidders for quoting the tender.

Sd/-
REGISTRAR GENERAL