

**HIGH COURT OF MADHYA PRADESH: JABALPUR**

**// CLARIFICATION & ADDENDUM //**

No. Reg(IT)(SA)/2016/1114

Jabalpur, Dated:25/11/2016

**Subject: - The matter relates to publish the clarification and addendum of the Pre-Bid meeting dated: 08<sup>th</sup> November, 2016 tender regarding the Supply, Installation, Commissioning, Maintenance of Computer Hardware for the Subordinate Courts in the State of Madhya Pradesh with reference to the tender no. Reg(IT)(SA)/2016/1049, Dated:25.10.2016**

**Ref: - Pre-Bid Meeting Dated: 08<sup>th</sup> November, 2016 at 11:30 A.M.**

**Reply / clarification to the pre-bid query.**

<b>S.No.</b>	<b>Clause in Tender</b>	<b>Page no.</b>	<b>Description</b>	<b>Query of the bidder</b>	<b>Reply / clarification to the query</b>
1.	Tender Name	1	Tender For Supply, Installation, Commissioning, Maintenance of the Computer Hardware items for the subordinate Courts in the State of MP	As per our past experience, High Court and sub ordinate courts deducts IT and service tax on the Supply tender due to the tender subject line Supply, Installation, Commissioning, maintenance. As the said tender is only for supply of hardware which comes with 5 years of warranty. And installation and maintenance is a part of warranty only. We would request you to kindly change the tender subject to "Tender for supply of computer	<b>No change</b>

				hardware items with 5 year warranty for the subordinate courts of MP".	
2.	Tender Name	1	Tender For Supply, Installation, Commissioning, Maintenance of the Computer Hardware items for the subordinate Courts in the State of MP	Allow us to quote for the Installation, Commissioning, maintenance separately in the price sheet so that the IT and service tax will be deducted only on the service part and not on the supply part.	Yes changed. The price bid sheet is updated accordingly.
3.	Section- 1 Notice Inviting Tender	4	Time for Completion of the entire work/ project will be 45 days	As the products asked in the tender are from commercial segment which OEM's book on back to back order basis only and which requires minimum time of 4-6 weeks to be deliver from OEM to the supplier. Looking towards the multi point delivery we would request you to increase the delivery/ installation timeline to 75 days.	Time for completion of the project in entire is 60 days.
4.	Specification A: 600 VA UPS	35	600 VA UPS: 5 years comprehensive warranty	Average battery life is 1-2 years only depending upon the usage hence, Battery Standard Warranty ( 7 AH / 9 AH / 18 AH ) is 1 Year , however 2 year warranty can be given Maximum , thus request you to please change the Battery Warranty to 2 Year . However	The UPS system with 5 years comprehensive onsite Warranty and on UPS battery the warranty should be of minimum 02 years. The battery should be of reputed make like Exide / Amaron quanta / Panasonic etc.

				5 year warranty can be given on UPS.	
5.	Specification A: 600 VA UPS	35	600 VA UPS: Back Up Time should be minimum 30 Min.	30 Min back up on 600 VA UPS can't be achieved on full load. Calculation for VAH is as given below: Calculation of VAH :- $2 * \text{UPS Capacity in VA} * \text{PF} * \text{Back up time in hour} / \text{Inverter Efficiency} * 1.75 \text{ Volt} * \text{PCU} (\% \text{ capacity utilization of battery})$	Please refer updated specifications.
6.	Specification B: 800 VA UPS	36	800 VA UPS: 5 years comprehensive warranty	Average battery life is 1-2 years only depending upon the usage hence, Battery Standard Warranty ( 7 AH / 9 AH / 18 AH ) is 1 Year , however 2 year warranty can be given Maximum , thus request you to please change the Battery Warranty to 2 Year . However 5 year warranty can be given on UPS .	The UPS system with 5 years comprehensive onsite Warranty and on UPS battery the warranty is of minimum 02 years. The battery should be of reputed make like Exide / Amaron quanta / Panasonic etc.
7.	Specification B: 800 VA UPS	36	800 VA UPS: Back Up Time should be minimum 60 Min.	60 Min back up on 800 VA UPS can't be achieved on full load. Calculation for VAH is as given below: Calculation of VAH :- $2 * \text{UPS Capacity in VA} * \text{PF} * \text{Back up time in hour} / \text{Inverter Efficiency} * 1.75 \text{ Volt} * \text{PCU} (\% \text{ capacity utilization of battery})$	Please refer updated specifications.

				utilization of battery)	
<b>8.</b>	Specification D: Duplex Network Laser Printer with WIFI	38	New point to be added: Tonner Capacity	You have not mentioned the Tonner capacity in the tender specification. We would request to add the point Tonner capacity: full capacity tonner required not startup tonner.	The prospective bidders are requested to submit the standard toner capacity. It is desire to have full capacity toner cartridge.
<b>9</b>	Specification E: Multifunction network printer all-in-one laser mono	39	New point to be added: Tonner Capacity	You have not mentioned the Tonner capacity in the tender specification. We would request to add the point Tonner capacity: full capacity tonner required not startup tonner.	-DO -
<b>10</b>	Section-VIII- B Price Schedule	41	Purchase of Computer Hardware Item Under Buyback	Kindly confirm on the condition of the buyback material as the material under buy back should be in working condition. Dead products cannot be take in buy back.	Most of the printers are in working condition.
<b>11</b>	Section-VIII- B Price Schedule	41	Purchase of Computer Hardware Item Under Buyback	Kindly confirm on the collection of the buyback material. It will be from a single warehouse point or from multiple locations. If we have to collect the material from multiple point, it will unnecessary increase the cost of the product. We would request to arrange the collection of buy back	The collection of printers shall be from 50 District Court complexes in the State of Madhya Pradesh.

				material at District courts location.	
12	Section 6.7.4.6	33	The preventive maintenance of all the installed equipments / products to be carried out every 6 months during the warranty period and the report is to be submitted to the Registrar General, High Court of Madhya Pradesh.	As the products supplied will be new and will not require maintenance in every 6 months initially. However the maintenance rate can be increased as the products gets old. We would request to amend the clause to preventive maintenance for the first two year will be yearly and from third year onwards maintenance will be required every six months till the warranty period gets over.	The preventive maintenance of the installed Computer Hardware shall be on yearly basis for first three year and for remaining two year it shall be on every six month basis.
13			Networking	10 Base T/100 Base Tx networking ETHERNET Connectivity, built-in Ethernet, WiFi 802, 11b/g/n	The Wi-Fi is required in the Laser Jet printers.
14	In the specification it is mention only 600 VA UPS / 800VA UPS. Please mention Online UPS Offline UPS or Line interactive				The UPS systems required are to be line interactive <b>(LI)</b>
15	In specification Backup required 30 Minute. Please mention VAH or NOs of batteries you required				The number of batteries required are 2 each of 7.2 AH. Please refer updated specifications

	for 30 minutes backup.				
<b>16</b>	System Voltage (VDC) mention in specification 12V for 800 VA & 600VA UPS. But the systems comes in 24 volt / 48 bolt for 30 to 40 minutes backup				VDC is 24 Volt
<b>17</b>	Battery standard warranty (7 AH / 9AH / 18 AH) is 1 year , however we have 2 year standard warranty, thus request you to please change the Battery Warranty to 2 year. However 5 year warranty can be given on UPS.				The UPS system shall be with 05 years onsite comprehensive warranty and on battery the warranty should be of minimum 02 years.
<b>18</b>	One Hour Backup in case of 800 VA UPS & 30 Min back up on 600 VA UPS can't be achieved, request you to please revise the Backup time and please specify the exact load for back up calculation.				Please refer updated specifications in the clarification.
<b>19</b>	Surge protection function is there in UPS, please				OK. Surge protection function is required in all the UPS

	help to waive off "TEL Surge protection clause.				systems "Tel surge" is waive-off.
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**The following are the revised / updated specification of UPS and Multifunctional Network printer i.e. "Specifications-A", "Specifications-B" and "Specifications-E"**

**"Specifications-A"**

**Line Interactive UPS System of 800 VA with minimum half an hour power backup on full load**

**Brand: Numeric / APC / Emerson or equivalent brand of repute**

Sl. No	Specifications	Description		Technically Compliant (Yes/No)
1	Capacity / Rating	Rating (VA)	UPS 800 VA / 600 Watts	
2	MAINS	Input Voltage Range (VAC)	160-280	
		Input Frequency	45-55Hz	
		Output Voltage	190-253VAC	
3	INVERTER	Output Voltage (AC)	230 V	
		Transfer Time	<4 ms (typical)	
		Output Voltage (AC) Regulation	230 ± 10%	
		Output Frequency	50 Hz or 60Hz	
		Output Wave form	Simulated/stepped sine wave	
		System Voltage (VDC)	24	
		Backup Time	<b>Minimum 30 minutes</b>	
4	BATTERY (Sealed Lead Acid Maintenance Free)	No. of Batteries	<b>Two number of 7.2 AH batteries (12 V, 7.2 ahX2)</b>	
		Recharge Time	6-8 hrs for 90% Charge	
5	OTHERS	Indicators	ON Mains/ Mains Fail/ ON BATT/ Low BATT/ FAULT-OVERLOAD	
		Alarm	Fault-Overload / Replace Battery / Mains Fail / Low Battery	
		Over Load Protection	Yes required	
		Cold Start	Yes required	
		AC Surge Protection	Yes required	
6	Certifications	ISO 9001 and ISO 14001	Yes required	

**"Specifications – B"**

**Line Interactive UPS System of 1000 VA with one minimum one hour backup on full load**

**Brand: Numeric / APC / Emerson or equivalent brand of repute**

S.No.	Specifications	Description	Technically
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			<b>Compliant (Yes/No)</b>
1.	Capacity / Rating	Rating (VA)	UPS 1000 VA / 600Watt
2.	MAINS	Input Voltage Range (VAC)	160-280
		Input Frequency	45-55Hz
		Output Voltage	190-253VAC
3.	INVERTER	Output Voltage (AC)	230 V
		Transfer Time	<4 ms (typical)
		Output Voltage (AC) Regulation	230 ± 10%
		Output Frequency	50 Hz or 60Hz
		Output Wave form	Simulated/stepped sine wave
		System Voltage (VDC)	24
4.	BATTERY (Sealed Lead Acid Maintenance Free)	Backup Time	<b>Minimum One Hour</b>
		No. of Batteries	<b>Two number of 9 ah batteries (12 V, 9ahX2)</b>
		Recharge Time	6-8 hours for 90% Charge
5.	OTHERS	Indicators	ON Mains/ Mains Fail/ ON BATT/ Low BATT/ FAULT-OVERLOAD
		Alarm	Fault-Overload / Replace Battery / Mains Fail / Low Battery
		Over Load Protection	Yes required
		Cold Start	Yes required
		AC Surge Protection	Yes required
6.	Certifications	ISO 9001 and ISO 14001	Yes required

**“SPECIFICATIONS – E”**

**Multifunctional Device (MFD) printer**

S.No.	Specifications	Description	Technically Compliant (Yes/No)
<b>MINIMUM SPECIFICATIONS</b>			
1	Copying Type	Desktop(duplex-manual)	
2	Platen Cover	Yes	
3	Scan Once Print Many	Yes Required	
4	Copy/Print Process	Indirect Electrostatic Photographic Method (Dry Process) / laser technology or equivalent	
5	Copying Resolution	600 x 600 dpi or better	
6	Scanning Resolution	600 x 600 dpi or better	
7	Printing Resolution	600 x 600 dpi or better	
8	Copying Speed	Minimum 22 CPM	
9	Std Memory of machine	Minimum 128 MB	
10	First Copy Out Time	Less than 7.7 sec	
11	Multiple Copying	Up to 999 Copies	
12	Reduction/Enlargement	From 25% to 400%	



13	Image Density Control	Text-Photo / Text	
14	Power Stabilizer	Inbuilt	
<b>P R I N T (duplex-manual)</b>			
15	Std Printer	GDI Printing	
16	Print Speed	Minimum 22 PPM	
17	Interface	High Speed USB 2.0	
18	Network Interface and protocol	10 Base-T / 100 Base-TX , TCP / IP Protocol	
19	Paper type	A3, A4, Legal etc.	
20	Operating Systems	Should support Windows , Linux Operating System, SUSE Operating Systems	
<b>SCANNER</b>			
21	Std Scan	TWAIN compliant , Scan to PC, Email and FTP	
22	Resolution	100 x 100, 200 x 200, 300 x 300, 600 x 600 dpi	
23	Interface	High Speed USB 2.0 /3.0	
24	Output format	Tiff, pdf with advance scanning options and output	
25	Energy Star compliance	Yes required	

**The revised / updated format of financial bid is as follow:-**

**“Section – VIII”**

**Detail Break up of Cost\***

**Name of the Bidder:**

**Specify Make and Model of each item the bidder Quoted:**

**A .Purchase of Computer Hardware items ( without buyback)**

S No .	Item Description	Make and model	Unit Price (Rs.)	Excise/other Duty (Rs.) as applicable	Sales / Service Tax (Rs.) as applicable	Total Unit Price (All inclusive) with 05 on-site warranty for Items (Rs.)	* Approximate number of Items	Total Cost in Rupees	Cost of printing / copying per page
01	02	03	04	05	06	07	08	09 = 08x07	( in Paisa)
1	UPS systems of 800 VA with minimum 30 minutes backup <b>(Specifications –A)</b>						2082		NA
2	UPS systems of 1000 VA with minimum 60 minutes backup <b>(Specifications –B)</b>						870		NA
3	Duplex Network Laser Jet printers <b>(Specifications –D)</b>						366		

4	Multifunctional device printer (Specifications –E)						1203		
5	Installation, Maintenance and Commissioning charges						Lump sum		
<b>TOTAL VALUE in Rs.</b>									

A. Total Bid Price in Rs. \_\_\_\_\_

In words \_\_\_\_\_

**B .Purchase of Computer Hardware items ( under buyback)**

S No	Item Description	Make and model	Unit Price (Rs.)	Sales / Service Tax (Rs.) as applicable	Total Unit Price (All inclusive) with 05 on-site warranty for Items (Rs.)	Cost of item under buyback i.e. TVS DMP and HP Laser Jet 1008	Final Cost after buyback	* Approximate number of Items to be purchase under buyback	Total Cost (Rupees)	Cost of printing / copying per page
01	02	03	04	05	06	07	08 = 06-07	09	10 = 08x09	( in Paisa)
1	Dot Matrix printers (Specifications –C) under buyback of Dot Matrix printer of Make: TVS MSP, Model: 455 xl							822		
2	Duplex Network Laser Jet printers (Specifications –D) under buyback of LASER Jet printer of Make: HP, Model: P 1008							838		
3	Installation, Maintenance , Commissioning charges							Lump sum		
<b>TOTAL VALUE in Rs.</b>										

B. IN Rupees \_\_\_\_\_

**Total bid value: A + B = \_\_\_\_\_**

Signature of Bidder with seal \_\_\_\_\_

Name \_\_\_\_\_

Business address \_\_\_\_\_

\_\_\_\_\_

Tel. No. & Mobile No. \_\_\_\_\_

Email: \_\_\_\_\_

Place:

Date:

**Note ): The quantities mentioned above are indicative only. The Registrar General, High Court of Madhya Pradesh reserves the right to change the quantities and the configuration of items mentioned above without assigning any reason thereof.**

1. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
2. The Original equipment manufacturer can authorize more than one partner for participation in the bid.
3. Back-to-Back support letter is to be submitted by OEM regarding support of the quoted products.
4. The UPS system is to be supplied with 05 years onsite warranty and on batteries 02 years support and warranty.
5. The Registrar General, High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
6. The Registrar General, High Court of Madhya Pradesh has right to alter the scope of work as per the requirement.
7. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues
8. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
9. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate.
10. **The online bid submission date of this tender is hereby extended up to 09<sup>th</sup> December, 2016 till 3: 00 P.M. and technical bid of the tender shall be opened on same day at 3:30 P.M.**
11. All future correspondence / clarifications / addendum/ corrigendum shall be available in the website of the High Court of Madhya Pradesh i.e. [www.mphc.gov.in](http://www.mphc.gov.in) , Government tender portal [www.tenders.gov.in](http://www.tenders.gov.in) and [www.mpeproc.gov.in](http://www.mpeproc.gov.in) .

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